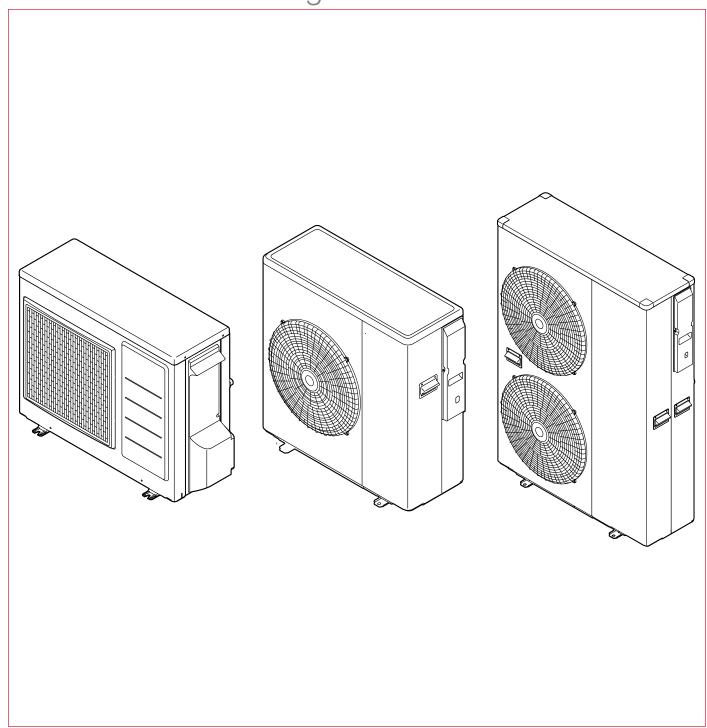
Grant UK Aerona³

Air to Water High Efficiency Heat Pump Range

Installation and Servicing Instructions





Special Text Formats

The following special text formats are used in this manual for the purposes listed below:



WARNING

Warning of possible human injury as a consequence of not following the instructions in the warning.



CAUTION

Caution concerning likely damage to equipment or tools as a consequence of not following the instructions in the caution.



NOTE

Used for emphasis or information not directly concerned with the surrounding text but of importance to the reader.



GRANT ENGINEERING (UK) LIMITED

Hopton House, Hopton Industrial Estate, Devizes, Wiltshire, SN10 2EU

Tel: +44 (0)1380 736920 Fax: +44 (0)1380 736991

Email: info@grantuk.com www.grantuk.com

This manual is accurate at the date of printing but will be superseded and should be disregarded if specifications and/or appearances are changed in the interests of continued product improvement. However, no responsibility of any kind for any injury, death, loss, damage or delay however caused resulting from the use of this manual can be accepted by Grant Engineering (UK) Limited, the author or others involved in its publication

involved in its publication.

All good sold are subject to our official Conditions of Sale, a copy of which may be obtained on application.

© Grant Engineering (UK) Limited 2016. No part of this manual may be reproduced by any means without prior written consent.

Contents

1	Introduction	4	8	Operation	36
	1.1 General	4		8.1 Heat Pump Operation	36
	1.2 Outputs	4		8.2 Water Pump Management	37
	1.3 Main Components	4		8.3 Frost Protection	40
	1.4 Planning Permission	4		8.4 ON/OFF DHW Production Remote	42
	1.5 DNO Application	4		Contact	
	1.6 Servicing	4		8.5 ON/OFF Heating Remote Contact	43
	1.6 Important Advice	4		8.6 Night Mode	44
	1.7 Product Contents	4		8.7 Low Tariff	45
	1.8 Installation Accessories	4		o.r Low raim	10
	1.9 Heat Pump Components	5			
			9	Commissioning	46
2	Technical Data	6		9.1 System Setup	46
_	1.1 Heat Pump Technical Data	6		9.2 Setting the Day and Time	46
	2.2 Main Supply Cable	6		9.3 Access for Parameter Settings	47
	2.3 Heat Pump Dimensions	7		9.4 Accessing the Parameter Setting Menu	47
	•			(User level)	
	2.4 Remote Controller Dimensions	8		9.5 Accessing the Parameter Setting Menu	47
				(Installer level)	77
3	Installation Information	9			48
	3.1 Introduction	9			
	3.2 Heating System Design Criteria	9		9.7 Remote Controller Back Light Display	48
	3.3 Regulations	10		Parameters	
	3.4 Heat Pump Location	10		9.8 Anti-freeze Function Setting	49
	3.5 Preparation for Installation	10		9.9 Pump Operation and Air Bleeding	49
	3.6 Installing the Heat Pump	12		from Heating System	
	3.7 Weather Compensation	13			
	3.8 Buffer Tanks	14	10	Servicing	50
	3.9 Hydraulic Diagrams	15		10.1 General	50
	3.10 Before you Commission	16		10.2 Air Inlet and Outlet	50
	3.11 Completion	17		10.3 Condensate Disposal	50
	3.12 Installation Checklist	17		10.4 Heating System Connections	50
				10.5 Heat Pump Controls	50
4	Sealed Systems	18		10.6 Refrigerant	50
-	4.1 Sealed System Requirements	18		_	
	4.2 Filling the Sealed System	19		10.7 Monitor Display Function	51
	4.3 Pressure Relief (Safety)	19			
	Valve Operation	, 0	11	Fault Finding	52
	valve operation			11.1 Error Code Display	52
_	Domostic Hot Water	20		11.2 Error History Display	52
5	Domestic Hot Water	20		11.3 Reset Error Code Display	52
	5.1 Temperature Control	20		11.4 Error Codes	53
	5.2 Heat Pump Cylinders	20		11.5 Table of Controller PCB and Terminal	56
	5.3 Legionella	21		PCB Alarms	
	5.4 Automatic DHW Boost Kit	21		11.6 Error Codes and PCB Alarm Figures	57
				and Tables	
6	Electrical	24		and rables	
	6.1 Wiring Centre	24	10	Chara Darte	co
	6.2 Terminal PCB Input/Output	25	12	Spare Parts	60
	6.3 Power Supply	25		12.1 Exploded Diagram - HPID6	60
	6.4 Tightening Torques	27		12.2 Spare Parts List - HPID6	61
	6.5 Solar Thermal	27		12.3 Exploded Diagram - HPID10	62
	6.6 Connection of Heating System Controls	27		12.4 Spare Parts List - HPID10	63
	6.7 Connection of Remote Controller	27		12.5 Exploded Diagram - HPID16	64
	6.8 Wiring Diagrams	28		12.6 Spare Parts List - HPID16	65
	6.9 System Control Wiring Diagrams	30		'	
	, , , , , , , , , , , , , , , , , , , ,		4.0	D (0 (-
7	Remote Controller	32	13	Declaration of Conformity	66
"	7.1 Remote Controller	32			
	7.2 Installation Requirements	32	14	Health and Safety Information	67
	7.3 Installing the Remote Controller	32		14.1 General	67
	7.4 Connecting the Remote Controller	33			67
	to the Heat Pump	55		14.2 Refrigerant	U/
	7.5 Buttons	34	4.5	Dienocal and Dagwaling	c-
	7.6 Display Panel	35	15	Disposal and Recycling	67
	. To Biopia, i arior	50			-
			16	Guarantee	68
				Appendix A	70
				APPOINTA	10

Contents Page 3

1 Introduction

1.1 General

The Grant UK Aerona³ range consists of three compact, lightweight, MCS approved, monobloc, air-to-water, inverter driven, single-phase air source heat pumps working with R410A refrigerant.

It is important that these user, installation and servicing instructions are followed to ensure correct installation and operation. Failure to do so may result in poor performance.

It is not within the scope of this manual to design the heating system or provide any advice regarding the layout of the system or any of the controls required for any individual heating system.

These instructions do not replace the installation or users manuals for any additional components used in the design of your system e.g. cylinders, motorised valves, programmers, solar thermal devices, buffers, etc.

These instructions must be left with the householder for future reference.

1.2 Outputs

There are three models in the Aerona³ range as follows:

Product code	Output*
HPID6	6kW
HPID10	10kW
HPID16	16kW

^{* 7°}C air and 35°C flow temperature

1.3 Main Components

Each model incorporates the following main components:

DC Inverter

This responds rapidly to changing conditions to provide the necessary output to meet heating demands by varying the speed and output of the compressor, fan and circulating pump. This reduces the on/off times of the compressor, keeping the water temperature constant during operation reducing the electricity consumption.

Compressor

A high-efficiency DC twin-rotary compressor to provide smooth performance and quiet operation.

• Plate Heat Exchanger (Condenser)

The high-efficiency plate heat exchanger is used to transfer heat to the heating system primary circuit.

• Fan

A high-efficiency DC fan motor is used for smooth and quiet operation. A single fan is fitted to the 6kW (5 blade) and 10kW (3 blade) units. Two fans (3 blade) are fitted to the 16kW unit.

Circulating Pump

High-efficiency DC pump speed controlled from the ASHP control PCB.

Anti-freezing heater

Factory fitted electric heater prevents condensate in the base of the heat pump from freezing.

• Pressure Relief Valve

A 3 bar pressure relief valve is factory fitted.

• Air Purge Valve (Automatic Air Vent)

Factory fitted to assist in the removal of air from the heating primary circuit of the heat pump.

1.4 Planning Permission

The installation of a Grant UK Aerona³ heat pump on domestic premises may be considered to be permitted development, not needing an application for planning permission, provided ALL the

limits and conditions listed on the Planning Portal website are met. For further information, visit www.planningportal.gov.uk.

1.5 DNO Application

An application must be made to the Distribution Network Operator (DNO) before connecting the heat pump(s) to the mains electrical supply. There are six DNOs operating the electrical distribution network throughout England, Scotland and Wales and the application must be made to the DNO covering the area concerned.

The necessary information required to make this application (J-forms) can be downloaded from the Grant UK website (www.grantuk.com), completed and then submitted to the correct DNO for the area in question.

1.6 Servicing

It is recommended (and a requirement of the product guarantee) that the heat pump should be regularly serviced, at least once a year and the details entered in the Service Log by the service engineer.

1.7 Important Advice

- It is essential that the full layout of the system is understood before the installation of any component is undertaken. If you are in any doubt, please stop and seek advice from a qualified heating engineer or from Grant UK. Please note that Grant UK will not be able to offer specific advice about your system unless we designed it. In this case, we will always refer you to seek the advice of a qualified system designer.
- 2. The heat pump must be installed and commissioned in accordance with these user, installation and servicing instructions. Deviations of any kind will invalidate the guarantee and may cause an unsafe situation to occur. Please seek advice from Grant UK if any of these user, installation and servicing instructions cannot be followed for whatever reason.
- The heat pump contains high pressures and high temperatures during normal working conditions. Care must be taken when accessing the internal workings of the heat pump.
- The heat pump contains an electrically driven fan which rotates at high speed. Disconnect the heat pump from the electrical supply before removing the top cover.

1.8 Product Contents

The Aerona³ comes supplied on a single pallet. The following items are included:

- 1 x Heat pump
- 1 x Condensate drain elbow
- 4 x Anti-vibration shoes (6kw only)
- 2 x Flexible hoses
 - HPID6: 22mm, HPID10: 28mm, HPID16: 35mm
- 2 x Isolating valves
 - HPID6: 22mm, HPID10: 28mm, HPID16: 35mm
- 1 x Remote Controller
- 1 x Remote Controller cable (length: 8 metres)
- 1 x Installation, User and Servicing Instructions

1.9 Installation Accessories

The following are available from Grant UK:

Product code	Description
HPIDFOOT/KIT	Anti-vibration mounts (2 x 600mm and fixing kit)
HPIDINSU/KIT	Through wall insulation kit (22 - 28mm flexible hoses)

Page 4 Section 1: Introduction

1.9 Heat Pump Components

Air inlet is located in the left and rear of the unit

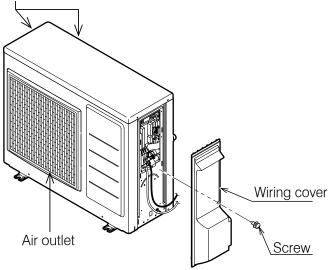


Figure 1-1: Main components (external) - 6kW

Air inlet is located in the left and rear of the unit

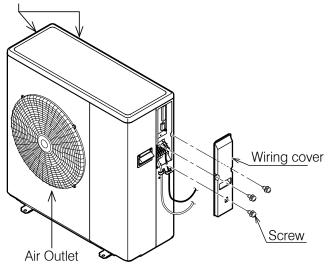


Figure 1-2: Main components (external) - 10kW

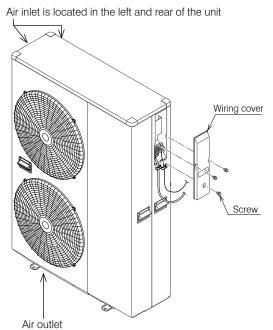


Figure 1-3: Main components (external) - 16kW

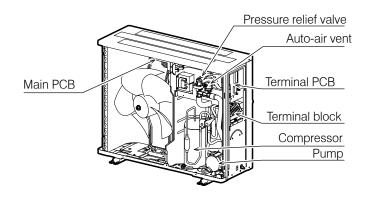


Figure 1-4: Main components (internal) - 6kW

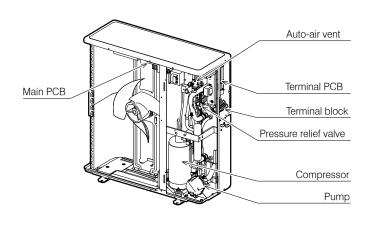


Figure 1-5: Main components (internal) - 10kW

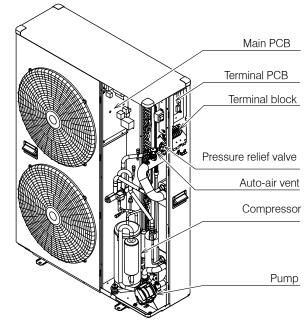


Figure 1-6: Main components (internal) - 16kW

Section 1: Introduction Page 5

2 Technical Data

2.1 Heat Pump Technical Data

Table 2-1: Technical data

Model	Unit	HPID6	HPID10	HPID16			
Heating capacity (BS EN 14511 - air: 7°C / water: 35°C)	kW	6.0	10.0	16.0			
COP (BS EN 14511 - air: 7°C / water: 35°C)		4.11	4.35	4.10			
SCOP (average climate conditions) - 35°C		4.34	4.35	4.19			
Heating capacity (BS EN 14511 - air: 7°C / water: 55°C)	kW	5.38	9.0	13.3			
COP (BS EN 14511 - air: 7°C / water: 55°C)		2.59	2.71	2.67			
SCOP - average climate conditions (BS EN 14825 - water: 55°C)		3.15	3.15	3.15			
Power supply			230V 1ph 50Hz				
Power input (BS EN 14511 - air: 7°C / water: 35°C)	kW	1.46	2.30	3.90			
Mechanical protection			IPX4				
Compressor		DC tv	win rotary - inverter	driven			
Pressure (maximum)	MPa		4.1				
Refrigerant		R410A					
Mass of R410A	kg	1.05	1.72	2.99			
Circulating pump	m head	6	10	12			
Flow rate (minimum)	litres/min	5	10	15			
Outdoor temperature	°C	-20 to 43					
Inlet water temperature	°C		5 to 55				
Water pressure (system)	MPa (bar)	(0.1 to 0.3 (1 to 3 ba	·)			
Sound power level at 1 metre (external)	dB(A)	63	67	63			
Sound pressure level at 1 metre (external)	dB(A)	40	44	40			
Water connections	BSPF	3/4"	1″	11/4"			
Weight (empty)	kg	53	75	121			
Weight (full)	kg	54	76.8	123			
Water content	litres	1.0	1.8	2.0			
Heat pump casing volume	m³	0.19	0.27	0.48			
ErP rating (low temperature: 35°C flow) - heating			A++				
ErP rating (low temperature: 55°C flow) - heating							

2.2 Mains Supply Cable

Always assume maximum possible load when considering cable sizing.

The cable supplying power from the consumer unit to the heat pump must be connected via an external 2 pole isolator. This allows the service engineer to isolate the power supply before working on the heat pump safely.

Refer to Section 6 for connection details.

Table 2-2: Electrical installation requirements

Heat pump	Maximum	мсв			
model	running current (A)	Rating (A)	Туре		
HPID6	11.2	16	С		
HPID10	17.5	20	С		
HPID16	25.3	32	С		

Page 6 Section 2: Technical Data

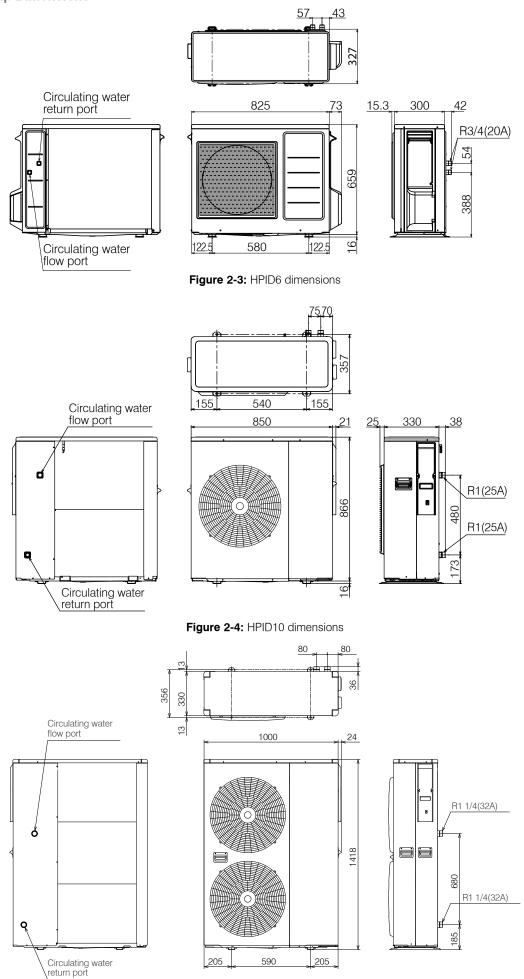


Figure 2-5: HPID16 dimensions

Section 2: Technical Data Page 7

2.4 Remote Controller Dimensions

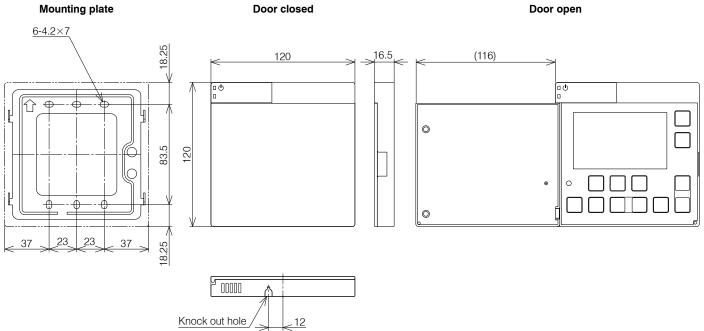


Figure 2-6: Remote controller dimensions

Page 8 Section 2: Technical Data

3 Installation Information

3.1 Introduction



NOTE

Grant Aerona³ heat pumps should be stored and transported in an upright position. If not, then the heat pump MUST be positioned in an upright position for at least four hours before being operated.

For the heat pump to operate satisfactorily, install it as outlined in this installation manual.

- The Grant UK Aerona³ heat pump should only be installed by a competent person.
- Before installing the heat pump, please read the following installation information carefully and install the heat pump as instructed.
- Be sure to follow the safety notices given.
- After completing the installation, check the product operates correctly. Then, explain to the user about the operation and maintenance requirements as shown in this manual.
- Be sure to install the heat pump in a suitable location that can support the heat pump when filled. Installation in an unsuitable location may cause injury to persons and damage to the heat pump.
- Do not install in a position where there is any possibility of flammable gas leakage such as from LPG cylinder around the heat pump. Leaked flammable gas around the heat pump may cause a fire.
- If the leaked refrigerant is exposed to fire, poisonous gas may be produced.
- Connect the heat pump with the flexible hoses and valves supplied, as described in this installation manual.
- Do not use an extension cable.
- Do not turn on the power until all installation work is complete.
- Only use correct Grant UK parts and accessories to avoid accidents such as electric shock, fire and leakage of water.
- Never touch electrical components immediately after the power supply has been turned off as electrical shock may occur. After turning off the power, always wait five or more minutes before touching electrical components.
- Be sure to connect the power supply cable correctly to the terminal block as overheating can cause a fire.
- Ensure the wiring lid is fitted following installation to avoid electric shock at the terminal block.
- Always connect the earth wire to the heat pump.
- Install a correctly rated circuit breaker.
- After installation, the heat pump and heating system must be commissioned. Hand over all documentation to the end-user and explain the operating functions and maintenance according to these instructions.

3.2 Heating System Design Criteria

Before continuing with the installation of the Aerona³ heat pump, please spend a few minutes confirming the suitability of the heat pump to your system. Failure to do so may result in poor performance and wasted time:

- Has a room-by-room heat loss calculation been carried out?
- Is this system designed for mono or bivalent?
- If monovalent, total heating capacity?
- If bivalent, what is the load capacity of the heat pump?
- If bivalent, what is/are additional heat source(s)?
- Type of system design? S-plan, S-plan plus
- Will a buffer be used?
- If yes, what is the capacity of the buffer?
- Has cavity wall insulation been installed?
- Has loft insulation of 270mm been installed?
- Have all system pipes been lagged correctly?
- Are the existing controls being upgraded?

3.2.1 System Design Criteria

A typical condensing oil or gas fired boiler operates with a flow of 70°C and a return of 50°C, i.e. with a ΔT of 20°C. A heat pump operates with a flow of between 30°C and 55°C with a ΔT of 8°C.

The design of any system in the UK is typically based on the following parameters:

- 1. That the outside design air temperature can fall to -3°C or lower
- The internal design temperature can be between 18-22°C depending on the room concerned.
- 3. The heat pump operates at lower water temperatures than an oil or gas fired appliance.
 - Designing a new system for use with a heat pump is straight forward, assuming the insulation properties of the dwelling meets or exceeds current Building Regulations and the lower flow/return temperatures are taken into account in the selection of the type and size of the heat emitters used.

While underfloor heating is the preferred heat emitter, a combination of underfloor heating and radiators, or radiators only, works just as efficiently. It is necessary, however, to calculate the size of radiator required accurately – if this is not done, the house will fail to reach the target temperature and will be costly to rectify after the installation is complete.

When tested to BS EN 14511, the heat output for an heat pump is declared at the test conditions of 7°C outside air temperature and 35°C or 55°C water flow temperature.

At all other values of outside air temperature and water flow temperature the actual Heat Pump output will vary, e.g. the heat output will:

- decrease with lower outside air temperatures and increase with higher outside air temperatures at any given water flow temperature, and
- decrease with higher water flow temperatures and increase with lower water flow temperatures at any given outside air temperature

A back-up boiler can be added to the rated output of the heat pump.

Provided that the heat pump is sized correctly for the system, this

Provided that the heat pump is sized correctly for the system, this back-up heater will only compensate for any short fall in meeting the heat load for the property below the minimum design air temperatures.

3.2.2 Heat Emitter Sizing

For guidance on sizing heat emitters, e.g. radiators and/or underfloor heating, refer to MCS Heat Emitter Guide (MCS 021).

3.3 Regulations

Installation of a Grant UK Aerona³ heat pump must be in accordance with the following recommendations:

- National Building Regulations, e.g. Approved Document G
- Local Bylaws (check with the Local Authority for the area)
- Water Supply (Water Fittings) Regulations 1999
- MCS Installer Standards (if applying for the Renewable Heat Incentive)
 - MIS 3005 (Requirements for contractors undertaking the supply, design, installation, set to work commissioning and handover of microgeneration heat pump systems)
 - MCS 021 (MCS Heat Emitter Guide for Domestic Heat Pumps)

The installation should also be in accordance with the latest edition of the following standards and codes of Practice:

- BS 7671:2008 and Amendments
- BS EN 12831:2003

3.4 Heat Pump Location

3.4.1 Selection of position

- Consider a place where the noise and the air discharged will not affect neighbours.
- Consider a position protected from the wind.
- Consider an area that reflects the minimum spaces recommended.
- Consider a place that does not obstruct the access to doors or paths.
- The surfaces of the floor must be solid enough to support the weight of the heat pump and minimise the transmission of noise and vibration.
- Take preventive measures so that children cannot reach the unit.
- Install the heat pump in a place where it will not be inclined more than 5°.
- When installing the heat pump where it may exposed to strong wind, brace it securely.

Decide the mounting position as follows:

- Install the heat pump in a location which can withstand the weight of the heat pump and vibration. Please make sure it is installed level.
- 2. Provide the indicated space to ensure good airflow.
- Do not install the heat pump near a source of heat, steam, or flammable gas.
- During heating operation, condensate water flows from the heat pump. Therefore, install the heat pump in a place where the condensate water flow will not be obstructed.
- Do not install the heat pump where strong wind blows directly onto the heat pump or where it is very dusty.
- 6. Do not install the heat pump where people pass frequently.
- Install the heat pump in a place where it will be free from adverse weather conditions as much as possible.

3.4.2 Noise Level

All heat pumps make a noise. Discuss the potential nuisance factor with the end-user when considering the final position of the heat pump. Take opening windows and doors into account. It is not essential for the heat pump to be positioned next to a wall of the house. Behind an out-building may be more suitable so discuss the options with the end-user.

3.4.3 Orientation

The North face of the building will usually have colder ambient air than any other side. To ensure maximum efficiency from the Grant UK Aerona³ heat pump, position the heat pump on a warmer side. In order of preference, site the heat pump on a South face followed by either South East or South West, then by East or West. Only install on a North face if there is no other alternative.

3.5 Preparation for Installation

3.5.1 Base

The heat pump should be installed on a flat trowelled finished concrete base 150mm thick. This base should extend at least 150mm beyond the heat pump on three sides.

To avoid bridging the DPC, leave a gap of at approximately 150mm between the concrete base and the wall of the house.

The heat pump must be raised up from the base by approximately 100mm on suitable anti vibration mounts or blocks.

3.5.2 Clearances

The following **minimum** clearances must be used to enable the product to be easily commissioned, serviced and maintained and allow adequate air flow in and out of the heat pump.

Refer to Table 3-1 and Figure 3-2.

Table 3-1: Clearances

Aspect	Minimum clearance required (mm)	
Тор	300	
Bottom	Approximately 100*	
Front	600	
Rear	300	
Left	100	
Right	600	

^{*} Height of A/V mounts (product code: HPIDFOOT/KIT)

HPID6 WWW 00K JOO MAN Over 300 MM Over 600 MM

HPID10 Over 700 mm Over 600 mm

HPID16

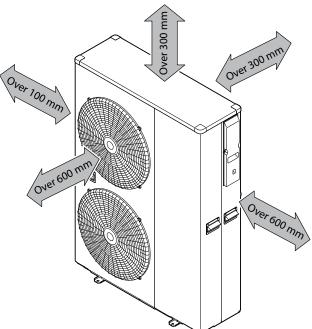


Figure 3-2: Clearances

3.5.3 Condense Disposal

The underside of the heat pump has a condensate outlet (refer to Figure 3-3) that allows any condensate to drain from the heat pump.

Provision must be made to safely collect and dispose of the condensate.

For example, use 1½ waste pipe to form a condensate disposal system into which the condensate flows from the opening in the bottom of the heat pump casing running to a suitable gulley or soakaway.

WARNING

It is essential that the condensate is able to drain away and not allowed to run onto any adjacent paths or driveways where, in winter, this will result in icing and a potential hazard for anyone walking near the heat pump.

The top of the concrete base must be either level with, or above, the surrounding ground level.

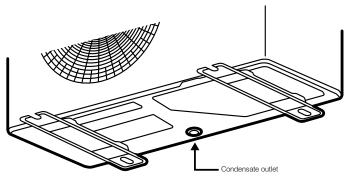


Figure 3-3: Condensate outlet

3.5.4 Vibration

If the vibration from the heat pump is likely to cause a nuisance, use the anti-vibration mounts (product code: HPIDFOOT/KIT) and fix the heat pump securely to the mounts.

3.6 Installing the Heat Pump

3.6.1 Insulation

The complete water circuit, including all pipework, must be insulated to prevent heat loss, reducing the efficiency of the heat pump and also to prevent damage due to frozen pipes.

3.6.2 Connecting the Heating System to the Heat Pump

- Water connections must be made in accordance with diagram in this manual and the labels on the heat pump.
- Be careful not to deform the heat pump pipework by using excessive force when connecting.
- Pipework should be flushed before connecting the heat pump.
- Hold the pipe end downwards when removing burrs.
- Cover the pipe end when inserting it through a wall so that no dust and dirt enter.
- The heat pump is only to be used in a sealed heating system. It must not be used as part of an open-vented system.

Before continuing the installation of the heat pump, check the following points:

- The maximum system water pressure is 3 bar.
- Make sure the hose is connected to the pressure relief valve to avoid any water coming into contact with electrical parts.
- Air vents must be provided at all high points of the system. The
 vents should be located at points which are easily accessible
 for servicing. An automatic air purge valve is provided inside the
 heat pump. Check that the air purge valve can operate.
- Take care that the components installed in the pipework can withstand the water pressure.

3.6.3 System Connections

The system connections of the heat pump must be carried out using the flexible hoses, valves and fittings supplied with the heat pump.

The hydraulic circuit must be completed following the recommendations below:

- 1. It is important to install the isolation valves between the heat pump and the building.
- 2. The system must have drain cocks in the lowest points.
- 3. Air vents must be included at the highest points of the system.
- A system pressure gauge must be installed upstream of the heat pump.
- 5. All pipework must be adequately insulated and supported.
- The presence of solid particles in the water can obstruct the heat exchanger. Therefore, protect the heat exchanger using a magnetic filter such as a Grant UK MagOne.
- After system assembly flush and clean the whole system, paying particular attention to the state of the filter.
- 8. A new installation must be thoroughly flushed and cleaned before filling and adding anti-freeze/biocide/inhibitor.



WARNING

Do not use the heat pump to treat industrial process water, swimming pool water or domestic drinking water. Install an intermediate heat exchanger for all of the above cases.



NOTE

The hydraulic diagrams do not show the isolation valves, any expansion vessels, pressure relief valves or filling loops.

More information on these components can be found in Section 3.10

3.6.4 Remote Controller

For details on how to install the remote controller, refer to Section 7. For setting, refer to Section 9.

3.7 Weather Compensation

3.7.1 Water Temperature Control Point

The water temperature control point is based on a variable set point calculated automatically using climatic (weather compensation) curves as described below.

3.7.2 Heating Climatic Curves

The regulation of the temperature of the outlet water from the heat pump, in normal winter heating operation, is based on the climatic curves.

The basic logic is to modulate the temperature of the outlet water depending on the outdoor air temperature.

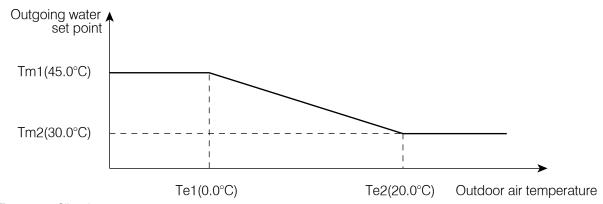


Figure 3-4: Climatic curves

Table 3-5: Weather compensation parameters

Lovel	Parameter		F	Display and input value				Damada
Level	Group	Code	Function description	Default	Min.	Max.	Unit	Remarks
1	21	02	Maximum outgoing water temperature in Heating mode (Tm1)	45.0	23.0	60.0	0.5°C	
1	21	03	Minimum outgoing water temperature in Heating mode (Tm2)	30.0	23.0	60.0	0.5°C	
1	21	04	Minimum outdoor air temperature corresponding to maximum outgoing water temperature (Te1)	-4	-20.0	50.0	0.5°C	
1	21	05	Maximum outdoor air temperature corresponding to maximum outgoing water temperature (Te2)	20.0	0.0	40.0	0.5°C	
1	21	41	Hysteresis of water set point in heating	8.0	0.5	10.0	0.5°C	

For details of how to access the parameter settings, refer to Section 9.3.

3.8 Buffer Tanks

3.8.1 Buffer Tanks

If there is insufficient volume of water (<100 litres) in the system a buffer tank may be required to reduce inefficient heat pump cycling.

This will simply be a vessel to increase the volume of the system.

Buffer tanks are available for this purpose. For further information, please contact Grant UK on \pm 44 (0)1380 736920.



A buffer tank temperature probe is NOT required as this is not a thermal store.

3.9.1 S-plan type with Buffer (optional)

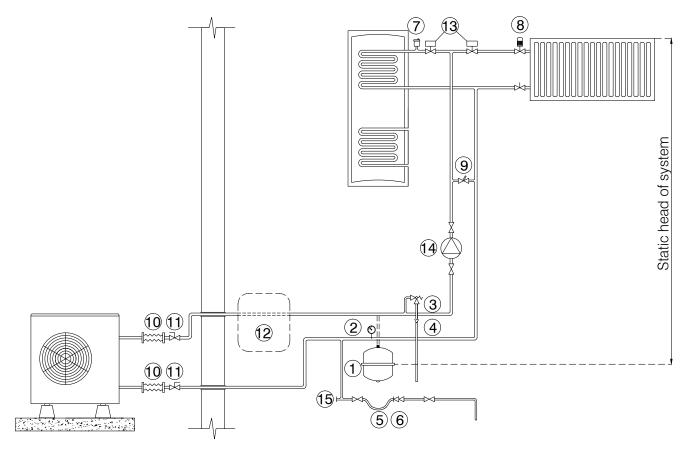


Figure 3-6: Monovalent system - with optional buffer and S-Plan type controls

The above system diagram is only a concept drawing, not a detailed engineering drawing, and is not intended to describe complete systems, nor any particular system.

It is the responsibility of the system designer, not Grant UK, to determine the necessary components for and configuration of the particular system being designed including any additional equipment and safety devices to ensure compliance with building and safety code requirements.

Table 3-7: Key

Key	Description		
1	Expansion vessel		
2	Pressure gauge		
3	Pressure relief valve		
4	Tundish		
5	Removable filling loop		
6	Double check valve		
7	Automatic air vent		
8	Thermostatic radiator valve		
9	Automatic bypass		
10	Flexible hose		
11	Isolation valve		
12	Buffer (optional)		
13	Motorised 2-port valves		
14	Additional circulating pump (refer to Section 8.2.6)		
15	Drain point		

3.10 Before you Commission

3.10.1 Flushing and Corrosion Protection

To avoid the danger of dirt and foreign matter entering the heat pump the complete heating system should be thoroughly flushed out – both before the heat pump is operated and then again after the system has been heated and is still hot.

This is especially important where the heat pump is installed as a replacement for a boiler on an existing system.

In this case the system should be first flushed hot, before the old boiler is removed and replaced by the heat pump.

For optimum performance after installation, this heat pump and the central heating system must be flushed in accordance with the guidelines given in BS 7593:2006 'Treatment of water in domestic hot water central heating systems'.

This must involve the use of a proprietary cleaner, such as Sentinel X300 or X400, or Fernox Restorer.

After flushing, a suitable thermal fluid should be used (such as Sentinel R600) specifically designed for use in air source heat pump installations. This provides long term protection against corrosion and scale as well as the risk of the freezing in the external section of the heating system (i.e. the flexible hoses, condenser and circulating pump within the heat pump casing) in the event of power failure during winter months.

In order to avoid bacterial growth, due to the lower system operating temperatures, a suitable Biocide (such as Sentinel R700) should also be used in conjunction with the thermal fluid.

Both the thermal fluid and biocide should be added to the system water when finally filling the heating system.

Alternatively, Fernox HP5C can be used (or HP15C for greater frost protection).

This is a suitable thermal fluid that already contains a suitable biocide.

Full instructions on the correct use of thermal fluids and biocides are supplied with the products, but further information can be obtained from either www.sentinel-solutions.net or www.fernox.com.

Failure to implement the above guidelines by fully flushing the system and using a suitable thermal fluid and biocide corrosion inhibitor will invalidate the heat pump product guarantee.

Grant Engineering (UK) Limited strongly recommends that a Grant MagOne in-line magnetic filter/s (or equivalent*) is fitted in the heating system pipework. This should be installed and regularly serviced in accordance with the filter manufacturer's instructions.

* As measured by gauss. The MagOne magnetic filter has a gauss measurement of 12000.

3.10.2 Antifreeze concentration in the system

Refer to Table 3.11.

3.10.3 Anti-freeze function setting

This function is factory set to ON - DIP SW1 is set to ON.

This function is not required if ethylene glycol is used in the heating system to prevent freezing.

To disable the anti-freeze function, remove the wiring lid to access the PCB Terminal and set DIP SW1 to OFF.

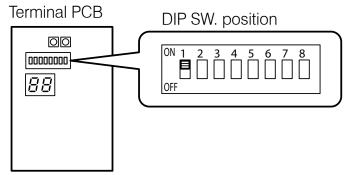


Figure 3-8: Anti-freeze function setting



Dip switch positions:

Up: ON Down: OFF

Table 3-11: Antifreeze concentration

	% Monoethylene glycol inhibitor	10%	20%	30%	40%
	Freezing temperature*	-4°C	-9°C	-15°C	-23°C
	Capacity	0,996	0,991	0,983	0,974
Correction	Power absorbed	0,990	0,978	0,964	1,008
factor	Pressure drop	1,003	1,010	1,020	1,033

^{*} The temperature values are indicative. Always refer to the temperatures given for the specified product used. For details of how to access the parameter settings, refer to Section 9.3.

3.11 Completion

Please ensure that the heat pump commissioning form (supplied with the heat pump) is completed in full and that it is signed by the householder/user.

Leave the copy with the user and retain one copy for your own records, and return the other copy to Grant UK.

Ensure that these Instructions are handed over to the householder.

3.12 Installation Checklist

Location and positioning

- The vibration damping feet/shoes are fitted (if supplied)
- The heat pump is fixed to the surface or mountings that it rests on
- Maintenance clearances comply with those given in this manual
- The position of the remote controller complies with the guidance given in this manual
- All safety requirements have been complied with

Water circuit pipework and appliances

- Water connections have been carried out as per the information in this manual
- All water connections are tight with no leaks
- The magnetic in-line filter is installed on the primary circuit return as close to the heat pump as possible but still within the building and in a position that is easy to access for maintenance
- The pressure gauge with a suitable scale is installed on the sealed system pipework or expansion vessel manifold
- The connection pipes are suitably supported so that these do not weigh on the appliance
- The expansion vessel installed on the heating circuit is suitably sized
- The low-loss header or buffer tank is installed if the water content is insufficient
- The water circuit has been thoroughly flushed
- The air vent valves are installed at the highest points on the system
- There is no air in the system (vent if necessary)
- The shut off valves are installed on the inlet/outlet of system circuit
- The drain valves are installed at the lowest points in the system
- The flexible hoses are installed on the inlet/outlet of system circuit
- The system water content complies with the specification in the manual
- The DHW immersion heater has been installed in DHW tank for Legionella prevention
- Suitable water flow rate for operation of the entire heat pump is achieved as specified in the manual
- All pipes are insulated with suitable vapour barrier material to prevent formation of condensation and heat loss, with control and shut-off devices protruding from the insulation

Electrical connections

- All electrical connections are secure
- Electrical connections have been carried out correctly
- Voltage is within a tolerance of 10% of the rated voltage for the heat pump (230V)
- Electrical power supply complies with the data on the rating plate and as specified in the manual
- The earth wires are connected securely

4 Sealed Systems

4.1 Sealed System Requirements

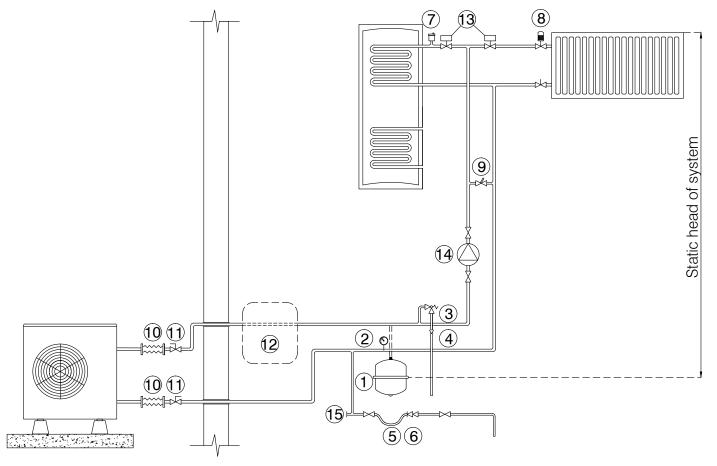


Figure 4-1: Sealed System heating components

Table 4-2: Sealed System heating components key

Key	Description
1	Expansion vessel
2	Pressure gauge
3	Pressure relief valve
4	Tundish
5	Removable filling loop
6	Double check valve
7	Automatic air vent
8	Thermostatic radiator valve
9	Automatic bypass
10	Flexible hose
11	Isolation valve
12	Buffer (optional)
13	Motorised 2-port valves
14	Additional circulating pump (refer to Section 8.2.6)
15	Drain point

All Grant Aerona³ heat pumps must be used with sealed systems complying with the requirements of BS EN 12828:2003, BS EN 12831:2003 ad BS EN 14336:2004.

The system must be provided with the following items:

- Diaphragm expansion vessel complying with BS EN 13831:2007
- Pressure gauge
- Pressure relief (safety) valve
- Approved method for filling the system

Expansion vessel

The expansion vessel can be fitted in either the return or flow pipework in any of the recommended positions as shown in Figure 4-1. To reduce the operating temperature of the expansion vessel, position it below the pipe to which it is connected.

The expansion vessel may be positioned away from the system, providing the connecting pipe is not less than 13 mm diameter. If the expansion vessel is connected via a flexible hose, care must be taken to ensure that the hose is not twisted.



Ensure that the expansion vessel used is of sufficient size for the system volume.

Refer to BS 7074:1:1989 or The Domestic Heating Design Guide for sizing the required vessel.

Pressure Gauge

The pressure gauge must have an operating range of 0 to 4 bar. It must be located in an accessible place next to the filling loop for the system.

Safety Valve

The safety valve (provided with the heat pump) is set to operate at 3 bar. It should be fitted in the flow pipework near to the heat pump.

The pipework between the safety valve and heat pump must be unrestricted, i.e. no valves. The safety valve should be connected to a discharge pipe which will allow the discharge to be seen, but cannot cause injury to persons or damage to property.

Filling Loop

Provision should be made to replace water lost from the system. This can be done manually (where allowed by the local water undertaking) using an approved filling loop arrangement incorporating a double check valve assembly.

The filling loop must be isolated and disconnected after filling the system.

Heating System

The maximum setpoint' temperature for the central heating water is 55° C.

An automatic air vent should be fitted to the highest point of the system.

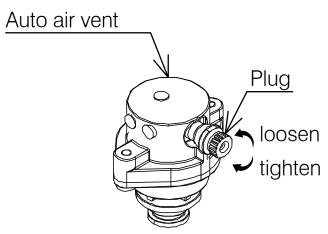


Figure 4-3: Auto Air Vent

If thermostatic radiator valves are fitted to all radiators, a system by-pass must be fitted. The by-pass must be an automatic type.

All fittings used in the system must be able to withstand pressures up to 3 bar. Radiator valves must comply with the requirements of BS 2767:1991.

One or more drain taps (to BS 2879) must be used to allow the system to be completely drained.

4.2 Filling the Sealed System

Filling of the system must be carried out in a manner approved by the local Water Undertaking.



Only ever fill or add water to the system when it is cold and the heat pump is off. Do not overfill.

The procedure for filling the sealed system is as follows:

 Check the air charge pressure in the expansion vessel BEFORE filling the system.

The expansion vessel charge pressure should always be approximately 0.2 bar lower than the maximum static head of the system, at the level of the vessel (1 bar = 10.2 metres of water). Refer to Figure 4-1.

The charge pressure must not be less than the actual static head at the point of connection.

- Check that the small cap (or screw) on all automatic air vents is open at least one turn. The cap (or screw) remains in this position until filling is completed and then it is closed.
- 3. Remove the front casing and loosen the plug on the automatic air vent located inside the heat pump. Refer to Figure 4-3.
- 4. Ensure that the flexible filling loop is connected and that the double check shut off valve connecting it to the water supply is closed. A valve is open when the operating lever is in line with the valve, and closed when it is at right angles to it.
- 5. Open the fill point valve.
- Gradually open the double check valve from the water supply until water is heard to flow.
- 7. When the needle of the pressure gauge is between 0.5 and 1.0 bar, close the valve.
- Vent each radiator in turn, starting with the lowest one in the system, to remove air.
- 9. Continue to fill the system until the pressure gauge indicates between 0.5 and 1.0 bar. Close the fill point valve. The system fill pressure (cold) should be 0.2 0.3 bar greater than the vessel charge pressure giving typical system fill pressures of approx 0.5 bar for a bungalow and 1.0 bar for a two storey house. Refer to the Domestic Heating Design Guide for further information if required.
- 10. Repeat steps 8 and 9 as required until system is full of water at the correct pressure and vented.
- 11. Water may be released from the system by manually operating the safety valve until the system design pressure is obtained.
- 12. Close the fill point and double check valves either side of the filling loop and disconnect the loop.
- Check the system for water soundness, rectifying where necessary.



NOTE

The air charge pressure may be checked using a tyre pressure gauge on the expansion vessel Schraeder valve. The vessel may be re-pressurised, when necessary, using a suitable pump. When checking the air pressure, the water in the heating system must be cold and the system pressure reduced to zero.

4.3 Pressure Relief (Safety) Valve Operation

Check the operation of the pressure relief (safety) valve as follows:

- Turning the head of the valve anticlockwise until it clicks. The click is the safety valve head lifting off its seat allowing water to escape from the system.
- 2. Check that the water is escaping from the system.
- 3. Top-up the system pressure, as necessary.



NOTE

The expansion vessel air pressure, system pressure and operation of the pressure relief valve must be checked on each service. Refer to Section 10.

5 Domestic Hot Water

5.1 Temperature Control

If a DHW demand is made, the heat pump will continue to provide space heating for a minimum period of 15 minutes (parameter 3122 - refer to Table 5-1). If space heating is already being demanded and has been on for this minimum period, then the heat pump will change over to prioritise DHW.

In either case, once DHW is being provided, the flow temperature will target 60°C, irrespective of the space heating target temperature. Also note that there is no weather compensation control when in DHW mode.

The time limit for DHW can be set using parameter 3121. The default setting is 60 minutes but you may want to increase or decrease this time period. After this time period has been reached, the heat pump will default back to the original demand that was in place prior to the DHW demand or to a stand by state if the change is demand state occurred during the DHW demand.

If the unit times out on parameter 3121, remember the motorised valve of the DHW circuit will remain open as it is controlled by the cylinder thermostat and not the heat pump and will not heat up to the correct temperature when using the space heating flow temperature. It is also possible that the cylinder could be robbed of heat to the space heating circuit if the stored water is hotter than the flow temperature to the space heating circuit.

If the motorised valve for space heating is open during DHW demand, the 60°C flow temperature will also enter the space heating circuit, increasing the recovery time of the cylinder.

To minimise this high temperature period and higher than normal running costs, ensure that space heating and DHW demand times to not occur simultaneously.

5.2 Heat Pump Cylinders

5.2.1 General

As the water temperature from the heat pump is lower than from a traditional system using a boiler, a much larger coil is required inside the cylinder to transfer the heat efficiently.

Grant UK has developed a 200 litre high-efficiency cylinder (Band A) for use with a combination heat pump. Other Band B and C cylinders are available but consideration should be given to system efficiency.

Refer to Appendix A (page 70) for more information.

In order to ensure that a minimum of at least 8K temperature difference is maintained between cylinder flow and return, the correct Grant UK heat pump cylinder must be selected to match the heat pump output.

Failure to use the correct cylinder can result in a reduced heat transfer in the cylinder and a lower temperature differential.

5.2.2 ErP (Energy Related Product Directive)

If a heat pump and cylinder are used as a combination', a product fiche and energy label must be provided to the end user.

Please refer to Appendix A (page 70) for details of the correct product fiche and label.

Table 5-1: Parameters

Lavel	Parameter		Display and input value			D		
Level	Group	Code	Function description	Default	Min.	Max.	Unit	Remarks
1	31	21	Maximum time for DHW request	60	0	900	1 min	
I	31	22	Minimum time for space heating	15	0	900	1 min	

For details of how to access the parameter settings, refer to Section 9.3.

5.3 Legionella

It is possible to use the heat pump to raise the HW cylinder to around 50 to $55^{\circ}\mathrm{C}$

For protection against Legionella the temperature can be periodically raised to 60°C using the Grant Automatic DHW Boost Kit 2, available from Grant UK (product code: HPDHWBK2).

This boost kit also allows the cylinder immersion element to be used to raise the temperature to 60°C for one hour either daily or weekly to sterilise the cylinder against Legionella.



NOTE

For this system to operate, the existing immersion switch must be left set permanently to ON.

To totally prevent operation of the immersion element, the existing immersion switch must be set to OFF.

5.3.1 Legionella Sanitisation Regime

Care must be given to vulnerable people who may be exposed to potentially life-threatening legionella. This group of people include the elderly, pregnant women, young children and those with breathing difficulties.

Care must also be given to households who do not use a lot of water on a daily basis. While this chart is not exhaustive, it is important that you discuss any potential issues with the occupants before deciding on the appropriate regime. It is important that this decision is based on the welfare of the occupants and not on energy saving measures.

Table 5-2: Legionella group sanitisation regime

	Uses less than 50 litres of hot water per day	Uses more than 50 litres of hot water per day
Vulnerable Group	Store at 50°C and raise hot water cylinder to 60°C for 1 hour every day	Store at 50°C and raise hot water cylinder to 60°C for 1 hour every 3 days
Non-Vulnerable Group	Store at 50°C and raise hot water cylinder to 60°C for 1 hour every week	Store at 50°C and raise hot water cylinder to 60°C for 1 hour every 2 weeks



WARNING

If the hot water stored in the cylinder has not been used for a prolonged period of time (e.g. a few days) and has not been stored at 60°C, then it is important that the temperature is raised to at least 60°C for a period of one hour before using the hot water.

5.4 Automatic DHW Boost Kit

This system uses both the existing cylinder immersion heater and cylinder thermostat. This is switched via a contactor operated by a small timeswitch, both enclosed in a separate unit to be mounted next to the cylinder. Thus the immersion element can be programmed to operate for the required period on either a daily or weekly basis.

Once set, this system is fully automatic but can be overridden by the user if required. Also, the user can still switch the immersion element off, via the immersion heater switch, irrespective of the programmer or cylinder thermostat setting or whether the heat pump is operating.

5.4.1 Installation

The Automatic DHW Boost Kit 2 comes pre-wired within its enclosure, ready for installation. The connections to the Immersion heater switch, Immersion heater and cylinder thermostat must be made after it is installed on site.

When installed, this kit interrupts the electrical supply between the existing immersion heater switch and immersion heater. Refer to Figure 5-3 for electrical connection details.

In order to connect and use this kit the existing cylinder thermostat must have two output terminals; one 'make on rise' (normally open) contact and the other 'break on rise' (normally closed) contact. If not, then the cylinder thermostat MUST be replaced with one that does have two output terminals.

The use of any other type of cylinder thermostat, or any modification to an existing thermostat, will invalidate the product guarantee and may result in a potentially dangerous installation.

Important

Do not alter the pre-wired connections within the enclosure and only make the external connections as shown in the wiring diagrams. See Figure 5-4.



WARNING

Where a 3-phase supply is present, ensure that BOTH the immersion switch and heating system controls are taken from the same phase. If in doubt, contact a qualified electrician.

5.4.2 Setting

To set the timeswitch use the following procedure:

To set the time and day:

- Press and hold down the 'clock' button throughout the 'time and day' setting process.
- 2. Press 'h+' button repeatedly to set hour (24 hour clock).
- 3. Press 'm+' button repeatedly to set minutes.

Note. If you hold down either the 'h+' or 'm+' buttons for longer than a second the figures in the display will scroll continuously.

- Press the day' button repeatedly to scroll through to required day
 of week
- Release the clock' button. The clock is now running as indicated by the flashing colon.

To set switching times:

You can set up to six ON and OFF commands per day, if required, as follows:

- Press the 'timer' button. The actual time will disappear from the display. The first 'ON' indication will be displayed.
- 2. Press 'h+' button repeatedly to set hour (24 hour clock).
- 3. Press 'm+' button repeatedly to set minutes.
- Press the day' button repeatedly to scroll through day options each single day, all weekdays, weekend and entire week.
- Press the 'timer' button again. The first 'OFF' indication will be displayed.
- Repeat steps 2 to 4 (above) to set first OFF time hours minutes and day.

IMPORTANT. Ensure that day (or days) for the OFF setting match those for the ON setting.

- Press the 'timer' button again. The second 'ON' indication will be displayed.
- Repeat the above procedure to set second ON and OFF times, if required.
- After setting all required ON and OFF times press the 'clock' button to return to current time display.

To check ON/OFF settings

Repeatedly press the 'timer' button to scroll through all ON and OFF settings.

To change an ON or OFF setting

When a setting is showing on the display – press the 'h+' 'm+' or day' buttons to alter the setting as required.

To delete an ON/OFF setting period

- Press the 'timer' button until the 'ON' setting for the period to be deleted is displayed.
- 2. Press the 'h+' button repeatedly until '--appears (after 23 bours)
- Press the 'm+' button repeatedly until '--appears (after 59 minutes).
- Press the 'timer' button and the 'OFF' setting for the period to be deleted is displayed.
- 5. Repeat steps 2 and 3 (above) to delete the 'OFF' setting.
- 6. Press the 'timer' button to save the amended command.
- 7. The deleted ON/OFF period is now available for re-programming if required
- Press the 'clock' button to return to the current time display.

To override the timeswitch

If timeswitch is $\ensuremath{\mathsf{ON}}$ - press the 'override' button to set timeswitch to $\ensuremath{\mathsf{OFF}}$

If timeswitch is OFF – press the override' button to set timeswitch to ON .

Operation

With the Automatic DHW Boost Kit 2 fitted, the HW cylinder thermostat should be set to between 50 and 55°C for optimum operation. When the heat pump raises the cylinder to this temperature the cylinder thermostat will be 'satisfied' and switch to the 'make on rise' or 'normally open' connection.

The HW zone valve, being no longer fed from the cylinder thermostat, will close.

The resulting switched live from the normally open contact of the cylinder thermostat supplies power to terminal 3 on the Boost Kit timeswitch. See Figure 5-3.

When the timeswitch contact closes, at the pre-set time, the output from terminal 4 of the timeswitch energises the contactor coil, closing the contactor contacts and connecting the output from the Immersion heater switch to the immersion heater.

If, whilst the immersion heater is in operation, hot water is drawn off and the temperature in the cylinder falls to below the cylinder thermostat setting, the cylinder thermostat will operate and interrupt the power supply to the Boost kit and the immersion heater will stop operating.

In this case the heat pump will receive a HW demand to operate, to heat the HW cylinder.

If the amount of hot water drawn off is small, the temperature drop in the cylinder may be minimal and the cylinder thermostat may not detect it.

In this case the cylinder thermostat will continue to supply power to the Boost kit. The Immersion heater will continue to operate and no HW demand will be sent to the heat pump.

IMPORTANT

There must be a demand from the HW channel of the heating/hot water programmer for the Automatic DHW Boost Kit 2 to operate when required. When setting the ON periods on the Auto Boost Kit timeswitch, ensure that they are within a HW ON period on the programmer.



WARNING

Two separate power supplies are connected within the HW boost kit enclosure – one from the immersion heater switch and the other from the heating controls circuit. Ensure that BOTH supplies are isolated before commencing any work on the boost kit relay or switch.

A warning label informing the user of this has been fixed on the enclosure.

THIS LABEL MUST NOT BE REMOVED FROM THE ENCLOSURE.

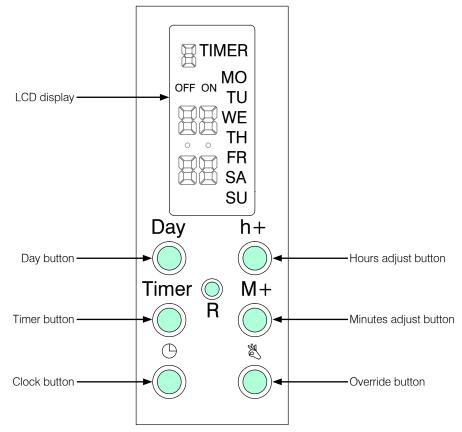
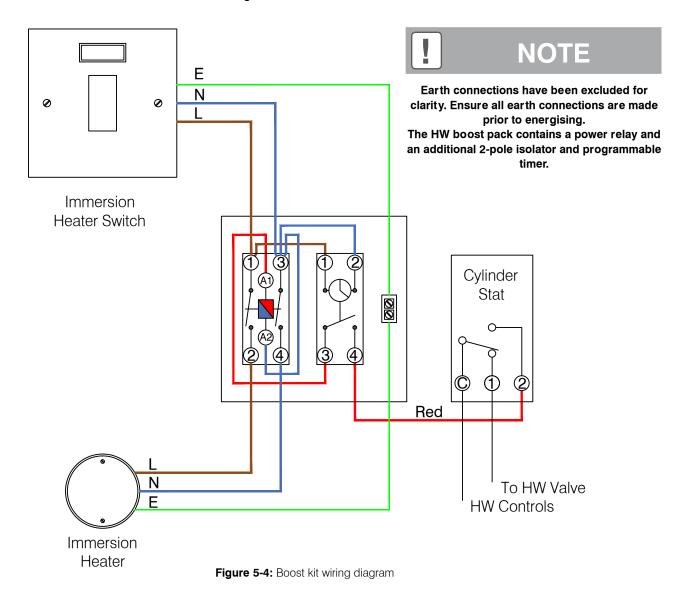


Figure 5-3: Boost kit timeswitch



6 Electrical

6.1 Wiring Centre



Electrical shock may cause serious personal injury or death.

All electrical work must be undertaken by a competent person. Failure to observe this legislation could result in unsafe installation and will invalidate all guarantees.

All electrical connections made on-site are solely the responsibility of the installer.

All wiring connections are made to the Terminal PCB (refer to Figure 6-1) and terminal block (refer to Figure 6-3) inside the heat pump.

To access these connections, remove the wiring cover at the right hand end of the heat pump.

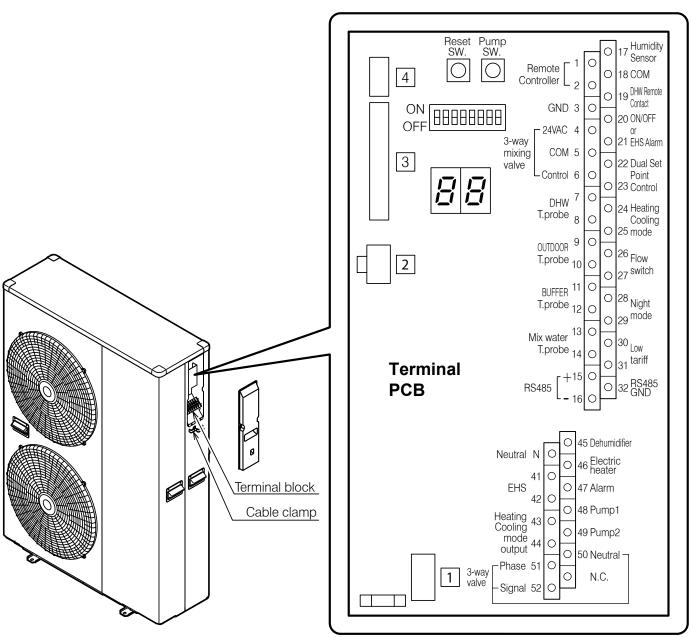


Figure 6-1: Terminal PCB

Page 24 Section 6: Electrical

6.2 Terminal PCB Input/Output

Serial connections

Terminal	Function	Analogue Input	Digital Input
1 - 2 - 3	Remote controller	1=S1, 2=S2, 3=GND	Wire length is maximum 100m with 1mm ² shielded cables

Analogue/Digital INPUTS

Table 6-2: Terminal PCB input/outputs

Terminal	Function	Analogue Input	Digital Input		
19 - 18	DHW remote contact				
20 - 21	Configurable input -ON/OFF remote contact		Voltage free contact		
28 - 29*	Night mode - optional		12V10mA		
30 - 31*	Low tariff - optional				

^{*} Requires external timer

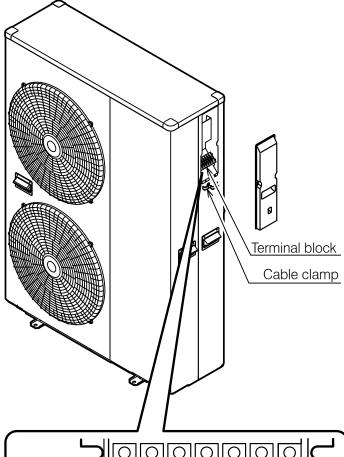
For details of how to access the parameter settings, refer to Section 9.3.

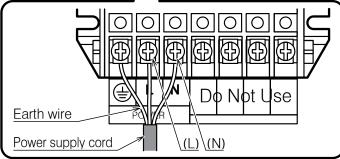
6.3 Power Supply

Use a dedicated power supply with a correctly sized circuit breaker.

The final power supply connection must be made from a weatherproof lockable isolator located outside the building.

The cable should be either armoured or run in a flexible conduit between the isolator and heat pump.





Connection diagrams
Unit side terminal

L N 1 2 3
Earth Do Not Use

(L) (N)

Power supply

Figure 6-3: Power supply

Section 6: Electrical Page 25

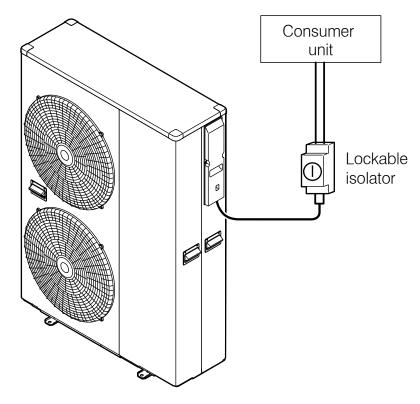


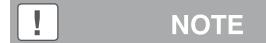
Figure 6-4: Heat pump, isolator and consumer unit



Cable and circuit breakers should be to EN Standards.

Table 6-5: Power supply cable and breaker capacity

Mardal	Power supply	Breaker	
Model	Maximum	Minimum	capacity
HPID6	2.5	1.5	16A Class C
HPID10	4.0	2.5	20A Class C
HPID16	6.0	4.0	32A Class C



In the case of long cable runs, selection of correct cable must be done in accordance with IET Wiring Regulations (17th edition)

Strip ends of connecting cables in accordance with Figure 6-6. Crimp terminals with insulating sleeves can be used if required as illustrated in the diagram below for connecting the wires to the terminal block. Stranded conductors shall not be soldered.

- Use a circuit breaker with a 3 mm clearance of air gap between the contacts.
- Be sure to insert the cable cores into the proper position of the terminal block completely.
- Faulty wiring may cause not only abnormal operation but also damage to PC board.
- Fasten each screw securely.
- To check the complete insertion, pull the cable slightly.

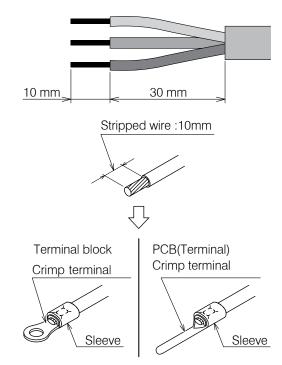


Figure 6-6: Stripping the cables



It is important that the cable is stripped back 10mm. If shorter, it is possible to clamp down onto the insulation. If longer, a short circuit may occur.

Page 26 Section 6: Electrical

6.4 Tightening Torques

Table 6-7: Tightening torques

Tightening torques				
M4 screw	1.2 to 1.8 N m (12 to 18 kgf cm)			
M5 screw	2.0 to 3.0 N m (20 to 30 kgf cm)			



WARNING

When using crimp type terminals, tighten the terminal screws to the specified torques, otherwise, overheating may occur and possibly cause extensive damage inside the heat pump.

6.5 Solar Thermal

It may be part of the system design to incorporate solar thermal.

This is easily done with the use of an additional two-pole relay.

This can, of course be added to both monovalent and bivalent systems. It is much easier to carry out all these types of systems based on S-plan type controls only.

Y and W type plans can be used, but the need for additional relays is not practical. It is much easier to convert Y and W type plans to S types from the start.

6.6 Connection of Heating System Controls

For information relating to the connection of the heating system controls, refer to Figure 6-10.

6.7 Connection of Remote Controller

For information relating to the connection of the remote controller, refer to Section 7.

Section 6: Electrical Page 27

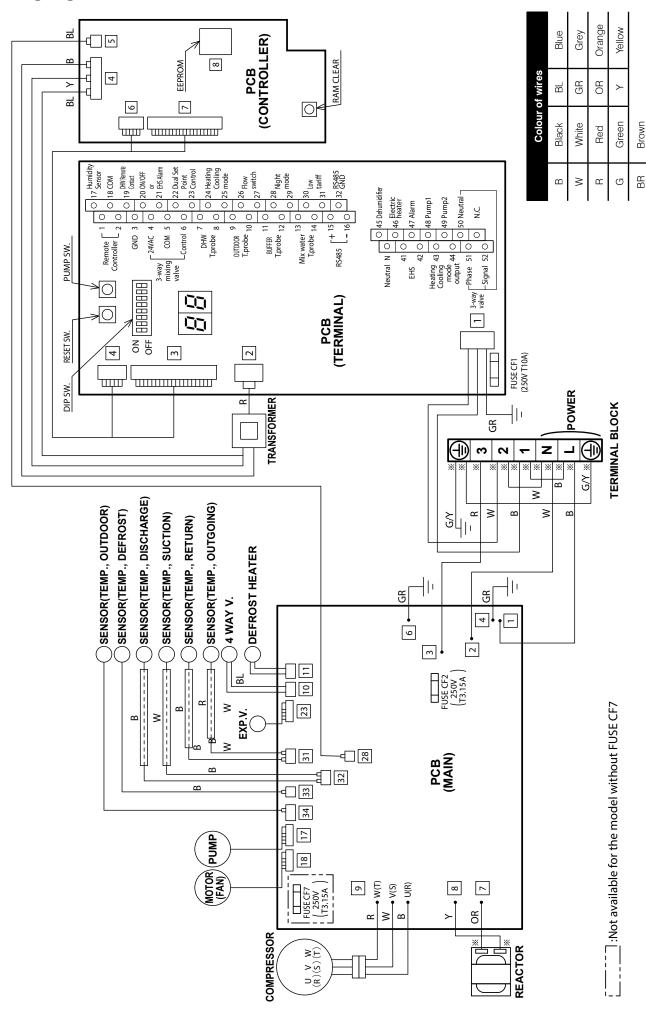


Figure 6-8: HPID6 and HPID10 circuit diagram

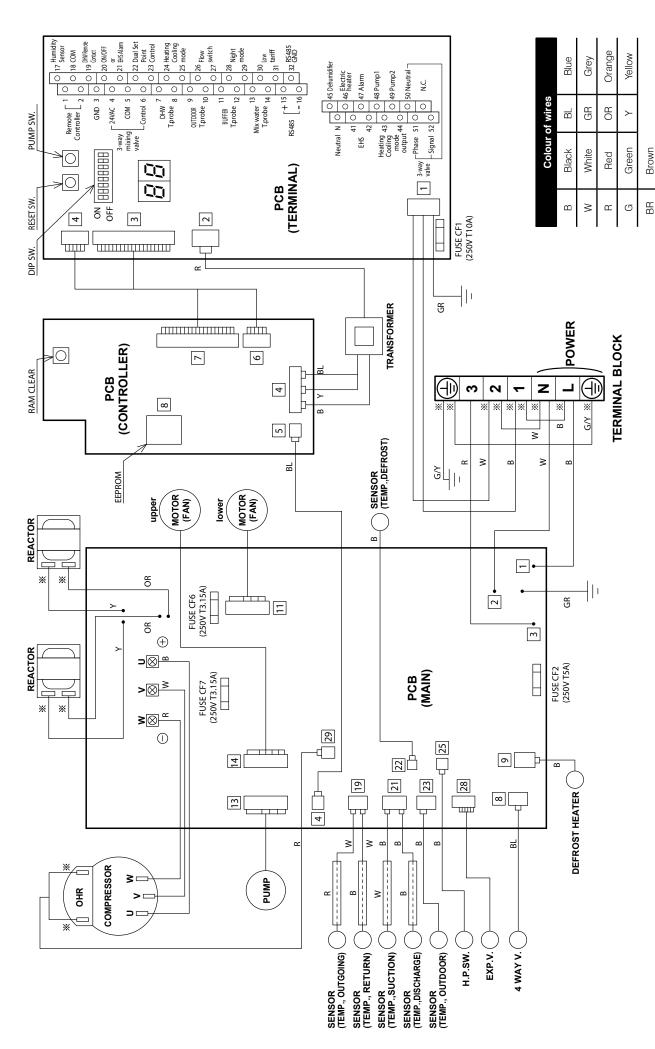
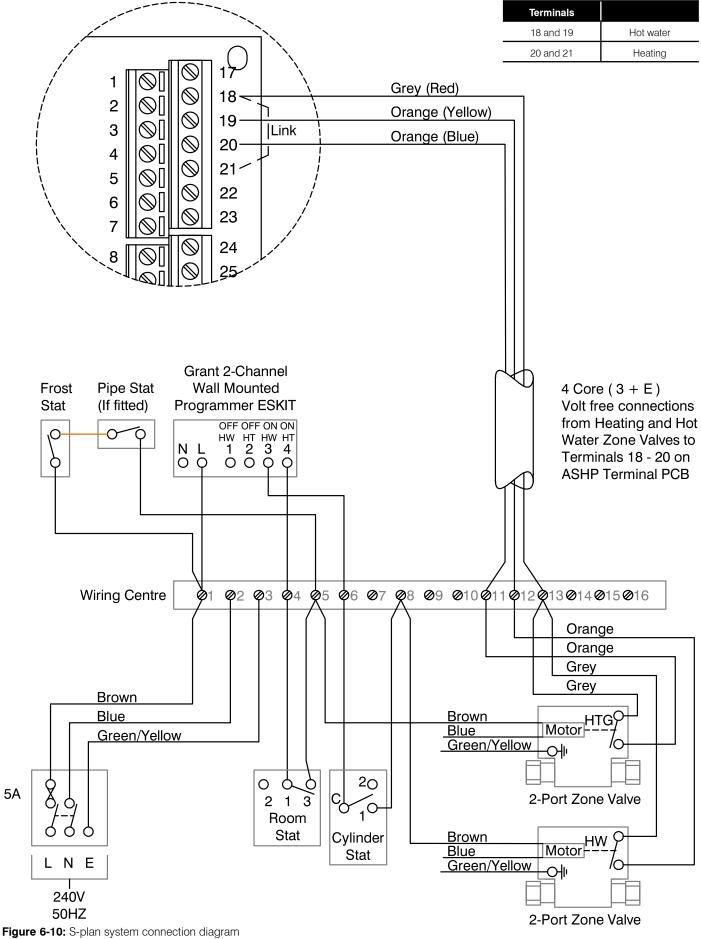


Figure 6-9: HPID16 circuit diagram

Section 6: Electrical Page 29



Section 6: Electrical Page 30

The control system shown in this diagram ensures that there can be no demand for space heating and hot water at the same time. In order to achieve this type of operation, the programmer MUST NOT have a built-in connection between the live connection (driving the timer) and the two programmer switches.

The programmer shown in this diagram is an example of one that meets this requirement, as the installer is required to fit links between the mains live and the programmer swithces for mains voltage systems.

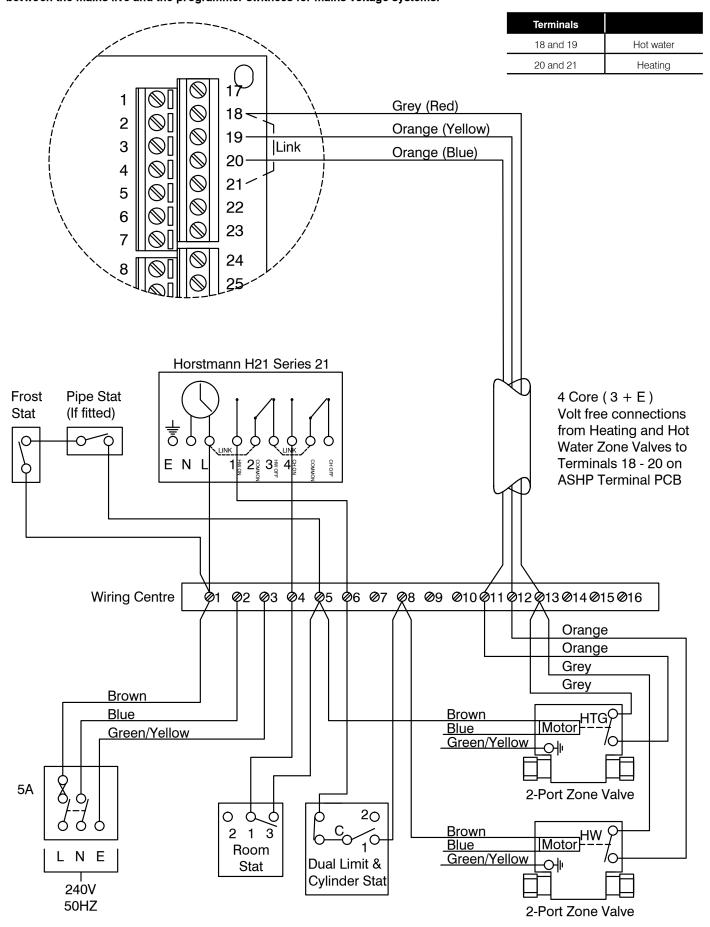


Figure 6-11: S-plan (HW priority) system connection diagram

Section 6: Electrical Page 31

7 Remote Controller

7.1 Remote Controller

The remote controller is used to switch the heat pump on and off, display room temperature, outdoor temperature, time, to access and check/adjust remote controller parameters.

- The connection between the heat pump and the remote controller is low-voltage, so it does not require electrical qualifications, but do follow technical standards for electrical equipment in making this installation.
- Isolate the main power supply to the heat pump before connecting the remote controller cable.

7.2 Installation Requirements

Notes for the remote controller installation

- Do not install the remote controller in damp conditions such as in the bathroom. The remote controller is not waterproof
- Never install above a cooker or boiler or any other combustion device. This would cause breakdown of electrical parts and deformation of the outer case
- Do not install in any location subject to steam
- Do not install in any location subject to direct sunlight
- Install the remote controller a convenient position where it is out of the reach of children
- The remote controller can be installed in the same room as underfloor heating
- Do not install in any location where industrial chemicals are used (ammonia, sulphur, chlorine, ethylene compounds, acids, etc.)
- Route the remote controller cable in such a way that is not in contact with heat
- Do not damage the remote controller cable and use cable conduit to avoid the damage

7.3 Installing the Remote Controller

 Slide the mounting plate downward to remove from the remote controller (refer to Figure 7-1).

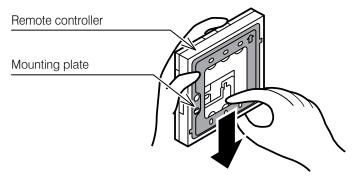


Figure 7-1: Removing the mounting plate

2. Fix the mounting plate to the wall.

When the wiring is hidden

- 1. Before starting the remote controller installation, pass the wiring conduit through the inside of the wall (refer to Figure 7-2).
- 2. Pull out the Remote controller cord, passing it through the wiring conduit and through the wiring hole in the mounting plate.

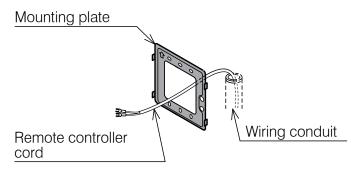


Figure 7-2: Wiring hidden

When the wiring is exposed

1. Fix the mounting plate to a solid position on the wall with the two screws provided (refer to Figure 7-3).

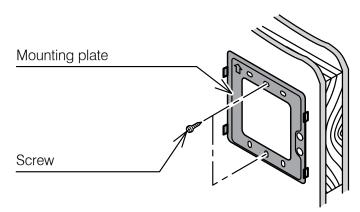


Figure 7-3: Wiring exposed

- Do not over tighten the screws as this can deform or break the screw hole of the mounting plate.
- Use the wall plugs if the mounting plate is to be fixed by screws to tile, concrete or mortar.
- The remote controller is connected using the two screw terminals on the rear of the controller. Refer to Figure 7-5.
- Connect the remote controller cable to the terminal on the rear of the remote controller:
 - Hook the wires under the clamp locating it onto the four hooks
 - The remote controller has no polarity so wires can be connected either way round.
- Install the remote controller.
 Fix the remote controller to the mounting plate by sliding it downwards.
- After installing the remote controller, check the fixing is secure.If the mounting plate is not stable, tighten the screws further.



Do not use a power screwdriver. It can damage the screw hole which can cause contact failure.

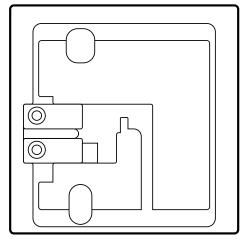
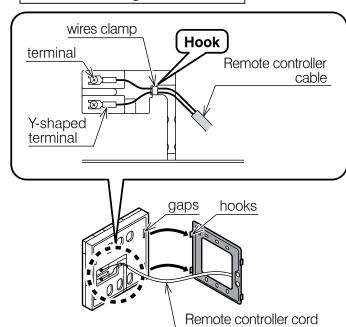


Figure 7-4: Remote controller (rear)

When the wiring is embedded



When the wiring is exposed

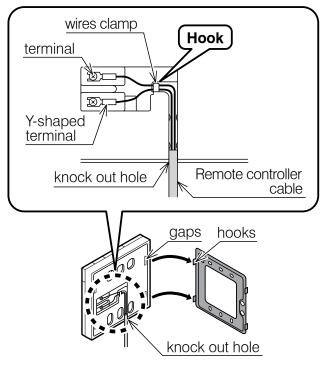


Figure 7-5: Connecting remote controller cable

7.4 Connecting the Remote Controller to the Heat Pump

- Isolate the mains power supply for the heat pump from the power source.
 - Do not connect the remote controller cable with the power on.
- 2. Remove the wiring cover.
- 3. Connect the remote controller cable to terminals 1 and 2 on the Terminal PCB. The remote controller has no polarity so it does not matter which wire of the remote controller cable is connected to + and -. Take care not to let your screwdriver etc. touch any of the other electronic parts. Do not use a power driver. It can damage the terminal screw holes.
- If shielded wire is used, connect it to terminal 3 (GND) on the Terminal PCB.
- Securely fasten the remote controller cable with the cord fastening fitting. Leave the display board waterproof cover removed.

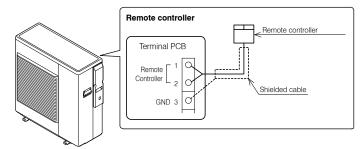


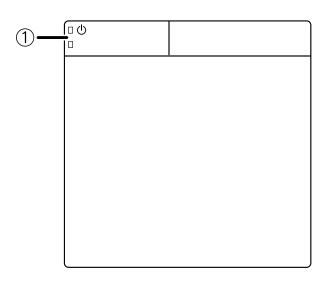
Figure 7-6: Connecting the remote controller to the heat pump

An 8 metre cable is supplied with the heat pump.

The maximum length of the remote controller cable is 100 metres. Use shielded wire where the length is 30 metres or longer and connect the shielded wire to terminal 3 (GND) on the Terminal PCB.

Table 7-7: Remote controller cable

Distance	Cable (mm²)	Shield		
~ 30 metres	Minimum 0.5	Non-shielded		
30 ~ 100 metres	Minimum 1.0	Shielded		



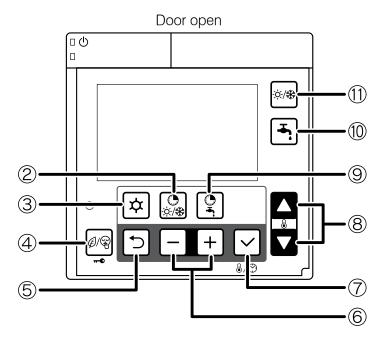


Figure 7-8: Remote controller (buttons)

Table 7-9: Remote controller (buttons)

No.	Button name	Description
1	ON/OFF	Push and hold the button for 3 seconds to turn ON and turn OFF the heat pump. The green LED on the ON/OFF button is lit when the heat pump is ON. The red LED on the ON/OFF button blinks when an error alarm on the heat pump occurs.
2	N/A	This button is reserved for future products - pressing this button will result in an audible 'beep' indicating no function.
3	Menu	Programming: dedicated button for accessing the menu/parameters. Push and hold the Menu button for 3 seconds to access the user level.
4	Timer for low tariff/ night mode (key lock)	Refer to Sections 8.6 and 8.7 for details of low tariff/night mode operation. Push the Low tariff/Night button for 3 seconds to lock the button. When Key Lock is active, push 3 seconds to unlock. When key Lock is active, it is only possible to turn OFF the heat pump with the ON/OFF button. For low tariff/night mode function, an external timer must be connected.
5	Return	Return button in parameter programming mode. Push the Return button for 3 seconds to return to the normal display mode.
6	-,+	For parameter setting, select or return to the parameter group or code. Push the Menu,-,+ button together for 3 seconds to access the installer level. During error code display, push – and + button together for 3 seconds to reset display.
7	Set (confirm)	Push the Set button: -During the programming to save the settingChange display: Clock → Room set temperature Time setting can be set by remote controller only Push the Set button for 3 seconds to set the current time (day, hour, minutes). Refer to Section 9 (Commissioning)
8	Up, down	For parameter setting, change the parameter group and code numbers. Please note: this is not to be used for setting the room temperature control.
9	N/A	This button is reserved for future products - pressing this button will result in an audible 'beep' indicating no function.
10	N/A	This button is reserved for future products - pressing this button will result in an audible 'beep' indicating no function.
11	N/A	This button is reserved for future products - pressing this button will result in an audible 'beep' indicating no function.

7.6 Display Panel

For guidance on the operation and setting of the remote controller, refer to Section 9 (Commissioning).

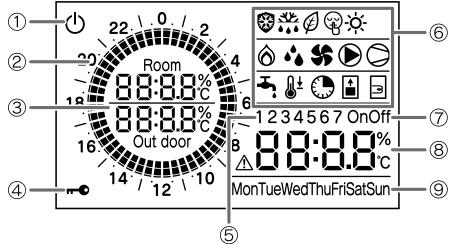


Table 7-11: Back light display

Back light display				
ON	Door of remote controller open			
OFF	Door of remote controller closed or Door of remote controller open but no operation of buttons for 60 seconds			

To adjust the back light operation, refer to Section 9.9.

Figure 7-10: Remote controller (display panel)

Table 7-	11: Display panel	
No.	Icons	Description
1	(h	Power is ON, but ON/OFF switch is OFF (the heat pump is stopped)
2	22 0 0 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Indicates current time of day.
3	Room 8:8.8°c 8:8.8°c Out door	Room air temperature, Outdoor temperature
4	€	Key lock is active
5	123	Display in time band setting
	₩	Frost protection is active
	***	Defrost cycle is active
	Ø	Low tariff mode is enabled*
	₩	Night mode is enabled*
	- \ \\	When this symbol is lit, heating mode is enabled. When this symbol is flashing, the heat pump is in heating mode, however the heating is stopped for the production of DHW which has priority
	6	Not available
6	\$	Heat pump fan is active
	•	System pump is active
	0	Compressor active Flashing: compressor delay
	-	Indicates DHW demand On: demand
		Not available
	₹, 🔒	Not available
	₹, 🗦	Not available
7	OnOff	Not available
8	∆88:8.8°	Display alarm icon, and indicate error code Clock, Parameters value
9	MonTueWedThuFriSatSun	Day of the Week

^{*} For low tariff/night function , an external timer must be connected. Refer to Section 6.

8 Operation

8.1 Heat Pump Operation

The heat pump control is based on:

- Outgoing water temperature (measured by outgoing water temperature sensor on heat pump)
- 2. Thermal store temperature

During heating operations, parameter 4100 is set to 1. The control of the heat pump is based on the outgoing water temperature.

The operation by water temperature can be "outgoing water temperature" or "thermal store temperature". If parameter 5111 is set to "enable" for thermal store temperature sensor. In this case the operation will be based on thermal store temperature.

Set the parameter correctly for enable/disable of thermal store (parameter 5111), the main water pump setting (parameter 4200). Refer to Table 8-1.

Table 8-1: Parameters

	Parameter 5111 thermal store temperature	Parameter 4100 heat pump ON/ OFF	Parameter 4200 main water pump	
Outgoing water temperature	0=disable	1=Water set point	0=always ON 2=detect cycle	
Thermal store temperature	1=enable	0=room set point	0=always ON 1=thermal store temperature 2=detect cycle	

For further information, refer to Section 3.8 (buffer tanks).

8.1.1 Heat Pump controlled based on Outgoing Water Temperature

Based on the outgoing water temperature setting, the compressor is controlled and turned ON/OFF.

Start of Operation

When the outgoing water temperature is below the water set point, the heat pump is turned ON.

Heating : Outgoing water temp ≥ Water set point (parameter 2100~2105) – Hysteresis (parameter 2141)

Compressor Control

The compressor is controlled so that the Outgoing water temperature can reach the water set point.

When the water setpoint temperature is reached, compressor is stopped

With the minimum compressor frequency, if the Outgoing water temperature is in the following conditions, or if the Outgoing water temperature reaches the water set point to protect heat pump, then compressor shall be turned OFF.

Heating : Outgoing water temp. ≥ Water set point (parameter 2100~2115) +1°C

Outgoing water temp. ≥ 60.5°C

Compressor OFF→ON control

When the Outgoing water temperature reaches the set point and after the compressor is turned OFF, or when the conditions below are met, the compressor shall be turned ON.

However, the compressor is not turned ON during 3 minutes OFF-ON waiting time.

8.1.2 Heat Pump controlled based on Thermal Store Temperature

In order to reach the thermal store set point, compressor frequency shall be controlled so that outgoing water temperature can reach the maximum temperature in Heating mode (60°C) And, the compressor is turned ON/OFF based on thermal store set point also being reached.

Start of Operation

When the Outgoing water temperature does not reach the water set point, heat pump is turned ON.

Compressor Control

The compressor is controlled to reach the maximum flow temperature in Heating mode (60°C).

When the water set point is reached, compressor is stopped

The compressor shall be turned OFF if the thermal store set point is reached, or if the Outgoing water temperature is in the following conditions, or the Outgoing water temperature reaches the set point to protect heat pump.

Heating: thermal store temperature ≥ thermal store set point (parameter 2161)

Outgoing water temp. ≥ Maximum Outgoing water set point (60°C) +1°C

Outgoing water temp. ≥ 62.5°C

Compressor OFF→ON control

When the thermal store temperature reaches the set point, or when the conditions below are met after the compressor is turned OFF due to the set point protecting the heat pump, the compressor is turned ON.

However, the compressor is not turned ON during 3 minutes OFF-ON waiting time.

Heating: thermal store temp. ≤ thermal store set point (parameter 2161) – Hysteresis (Parameter 2141)

Outgoing water temp. ≤ Water set point (60°C) – Hysteresis (parameter 2141)

Outgoing water temp. ≤ 57.5°C

Table 8-2: Parameters

Level	Parameter		-	Display and input value				Barranta
	Group	Code	Function description	Default	Min.	Max.	Unit	Remarks
1	41	00	The heat pump turns ON/OFF based on 1=water set point	1	0	1	-	To be set to the following
1	42	00	Type of configuration of main water pump 0=always ON	0	0	0	-	combinations parameter 5111=0 →Parameter
ı	51	11	Terminal 11-12: thermal store temperature probe <u>0=disable</u> 1=enable	0	0	1	-	4200=0 or 2 parameter 5111=1 →Parameter 4200=0 or1 or 2

For details of how to access the parameter settings, refer to Section 9.3.

Based on Water Temperature

Heating mode

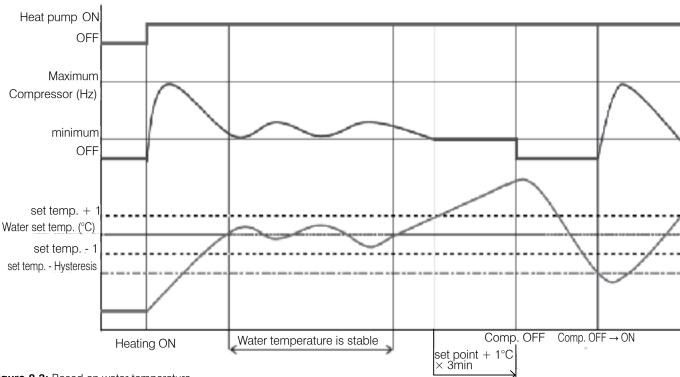


Figure 8-3: Based on water temperature

8.2 Water Pump Management

8.2.1 Main water pump

Fundamentally, the ON/OFF of the main water pump links to ON/OFF of the compressor, but the setting ON/OFF of the pump during compressor OFF states, due to reaching the room set point shall be set in the following parameters:

- Always ON, apart if any alarms are active or if the heat pump is in OFF mode
- ON/OFF based on thermal store temperature
- ON/OFF based on detect cycle

If the thermal store temperature probe is enabled, the main water pump turns ON if the thermal store temperature is lower than outgoing water set point (fixed or calculated by climatic curve) – hysteresis, in heating mode. When the thermal store temperature reached the set point (fixed or calculated by climatic curve), the main pump turns OFF.

8.2.2 Continuous operation "Always ON"

When the heat pump is set to "heating" (i.e. not in standby) the main water pump will always remain ON.

When the heat pump is set to standby, the pump will remain OFF and will only be started in the conditions described in paragraph in Section 8.3 (Frost protection).

8.2.3 Detect operation "Detect cycle"

In order to minimise energy consumption, the main water pump can be configured to start only when there is demand from the temperature controller.

The pump will be activated periodically, for a time set by parameter. Five seconds before the cycle ends, if the outgoing water temperature is lower than "water set point – hysteresis", the compressor will be activated and the pump will remain ON. When the compressor stops, the pump will continue running for a time set by parameter, after which it will be switched OFF and will repeat the detect cycles.

The interval between one detect cycle and the next is set by a parameter.

Refer to Figure 8-5.



The 'detect cycle' is allowed only for space Heating. If the heat pump is working to produce DHW the main water pump has to run continuously.

NOTE

Table 8-4: Main water pump parameters

Level	Parameter		Function description	Di	splay and	Domoska		
	Group	Code	Function description D		Min.	Max.	Unit	Remarks
1	42	00	Type of configuration of Main water pump <u>0=Always ON</u>	0	0	2	-	To be set to the following
I	51	11	Terminal 11-12 : thermal store temperature probe <u>0=disable</u> 1=enable	0	0	1	-	combinations parameter 5111=0 →Parameter 4200=0 or 2 parameter 5111=1 →Parameter 4200=0 or1 or 2

For details of how to access the parameter settings, refer to Section 9.3.

Section 8: Operation Page 37

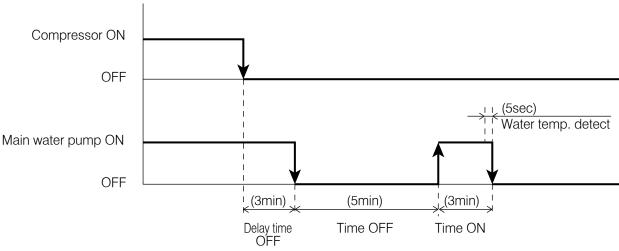


Figure 8-5: Detect cycle

Table 8-6: Detect cycle parameters

Level	Parameter		Function description	Di	splay and	Domonko		
Levei	Group	Code	Function description	Default	Min.	Max.	Unit	Remarks
ı	42	00	Type of configuration of Main water pump 0=always ON 1=ON/OFF based on thermal store temperature 2=ON/OFF based on Detect	0	0	2	-	To be set to the following
1	42	01	Time ON main water pump for detect cycle	3	1	15	1min	combinations Parameter 5111=0
1	42	02	Time OFF main water pump	5	5	30	1min	→Parameter 4200=0 or 2
	42	03	Delay time OFF main water pump from OFF compressor	3	1	15	1min	Parameter 5111=1 →Parameter
1	51	11	Terminal 11-12 : thermal store temperature probe <u>0=disable</u> 1=enable	0	0	1	-	4200=0 or1 or 2

For details of how to access the parameter settings, refer to Section 9.3.

8.2.4 Unblock pump function

When the heat pump is stopped for more than 48 hours, the water pump turns ON for few seconds to prevent seizing up and increases the life time of the pump.

In the case of the main pump and the additional pump, the down time after the previous operation stop is counted individually. Furthermore, the pump operation time can be set individually to prevent seizing.

Level	Parai	meter	Function description	Di	splay and	Barrandar		
	Group	Code	Function description	Default	Min.	Max.	Unit	Remarks
1	42	11	OFF time for unblock pump function start	48	0	240	1hr	
1	42	12	Time ON main water pump for unblock pump function	5	0	10	1sec	

Table 8-7: Unlock pump function parameters

8.2.5 Pump output adjustment function

Adjust the main water pump output so that the required flow rate is produced in the heating system.

Using the DIP SW on the Terminal PCB, three level settings are possible.



An excessively low flow rate may cause problems including reduced capacity and poor circulation.

To select one of the three performance curves, set DIP SW5 and DIP SW6 as shown in Figure 8-8.

Factory default setting:

DIP SW5 and DIP SW6 set to OFF (level 3)

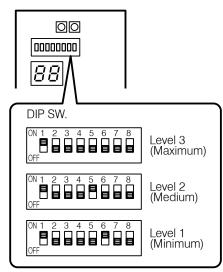


Figure 8-8: Pump output adjustment flow rate - dip switches

HPID6

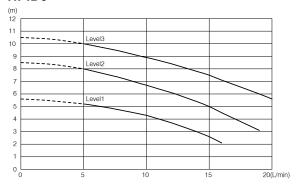


Figure 8-9: Pump output adjustment flow rate - HPID6

HPID10

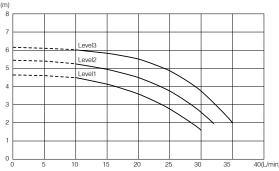


Figure 8-10: Pump output adjustment flow rate - HPID10

HPID16

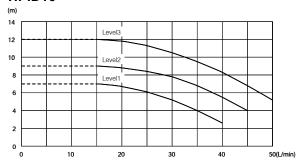


Figure 8-11: Pump output adjustment flow rate - HPID16

À

CAUTION

The water flow rate must be sufficient to achieve an 8K difference between the flow and return water temperatures.

 Table 8-13: Additional water pump parameters

Level	Parameter		Function description	Di	splay and	Domosko		
	Group Code			Default	Min.	Max.	Unit	Remarks
ı	51	48	Terminal 48 <u>0=disable</u> 1=additional water pump	0	0	1	-	
ı	42	20	Type of operation of additional water pump 0=disable 1=depending on main water pump setting 2=depending on main water pump setting but always OFF when the DHW mode is activated 3=always ON, apart from if any alarms are activated or if the heat pump is in OFF mode	0	0	3	-	

For details of how to access the parameter settings, refer to Section 9.3.

8.2.6 Additional water pump

Parameter 5148 can be utilised to use an additional water pump.

Parameter 4220 can be used to set the desired type of pump operation as follows:

- 1. Depending on main water pump setting
- Depending on main water pump setting but always OFF when DHW mode is activated
- 3. Always ON apart from if any alarms are active or if the heat pump is in OFF mode

Option 2 is recommended for the majority of applications.

The connection between neutral and terminal 48 (Pump1) is limited to 1 amp, therefore a relay must be installed if an additional water pump is used. Refer to Figure 8-12.



In reference to option 3 above (and parameter 4220 in Table 8-13), 'OFF' mode means there is a power supply to the heat pump but there is no heating or hot water demand.

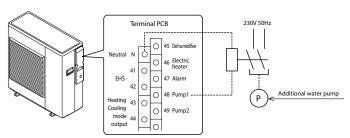


Figure 8-12: Additional water pump

Section 8: Operation Page 39

8.3 Frost Protection

Frost protection can be activated when the heat pump is in OFF mode.

This is based on either:

- Outdoor air temperature
- Outgoing water temperature

8.3.1 Frost Protection based on Outdoor Air Temperature

The frost protection function is always active, even when the heat pump is not operating (but the mains supply is switched on). The water pump is activated if the outdoor air temperature (measured by the heat pump outdoor temperature sensor) is less than the start temperature - parameter 4311 (default: 4°C). It is deactivated when the outdoor air temperature reaches butdoor air temperature set point + Hysteresis' - parameter 4311 plus the hysteresis parameter 4312 (default: 7°C).

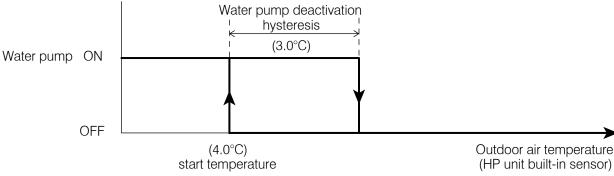


Figure 8-14: Frost protection - water pump

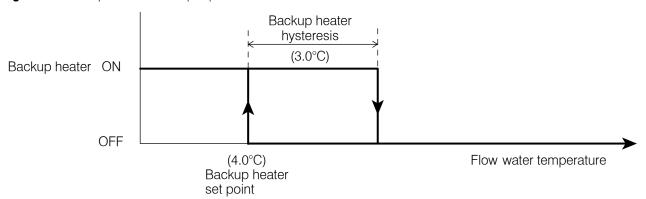


Figure 8-15: Frost protection - backup heater

Table 8-16: Frost protection (outdoor air temperature) parameters

Level	Parameter		Function description	Di	splay and	Domoules		
Level	Group	Code	Function description	Default	Min.	Max.	Unit	Remarks
1	43	11	Start temperature of Frost protection on Outdoor air temperature	4.0	0.0	10.0	0.5°C	
1	43	12	Hysteresis of Outdoor air temperature	3.0	0.5	5.0	0.5°C	
1	43	13	Backup heater set point during Frost protection	4.0	0.0	10.0	0.5°C	
1	43	14	Hysteresis of Flow water temperature	3.0	0.5	5.0	0.5°C	
1	51	46	Terminal 46 : DHW Electric heater or Backup heater <u>0=DHW Electric heater</u> 1=Backup heater	0	0	1	-	

For details of how to access the parameter settings, refer to Section 9.3.

Page 40 Section 8: Operation

8.3.2 Frost Protection based on Flow Water Temperature

The frost protection function is always active, even when the heat pump is not operating (but the mains supply is switched on).

The water pump is activated if the flow water temperature is less than the start temperature - parameter 4321 (default 4°C) and deactivated when the flow water temperature reaches 'flow water temperature set point (parameter 4321) + hysteresis - parameter 4322 (default 3°C)'

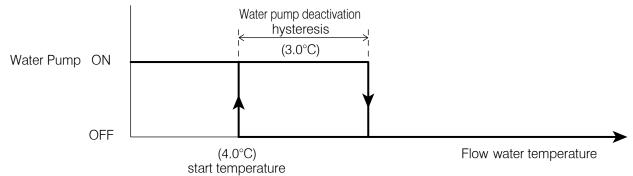


Figure 8-17: Frost protection - water pump

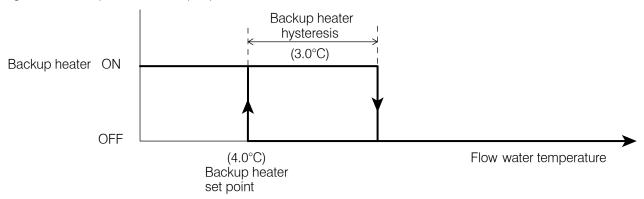


Figure 8-18: Frost protection - backup heater

Table 8-19: Frost protection (flow water temperature) parameters

Level	Parameter		Function description	Di	splay and	Domosko		
Level	Group	Code	Function description	Default	Min.	Max.	Unit	Remarks
1	43	21	Start temperature of Frost protection on Flow water temperature	4.0	0.0	10.0	0.5°C	
1	43	22	Hysteresis of Flow water temperature	3.0	0.5	5.0	0.5°C	
1	43	13	Backup heater set point during Frost protection	4.0	0.0	10.0	0.5°C	
1	43	14	Hysteresis of Flow water temperature	3.0	0.5	5.0	0.5°C	
ı	51	46	Terminal 46 : DHW Electric heater or Backup heater <u>0=DHW Electric heater</u> 1=Backup heater	0	0	1	-	

For details of how to access the parameter settings, refer to Section 9.3.

Section 8: Operation Page 41

8.4 ON/OFF DHW Production Remote Contact

The heat pump operation for DHW production is controlled from a remote contact, e.g. a cylinder thermostat or motorised valve switch.

The remote ON/OFF DHW contact is enabled by parameter 5119. Refer to Table 8-21. The DHW mode cannot be controlled automatically by the remote controller.

When DHW is turned ON by the remote contact and the heat pump is ON it will start operation in DHW (comfort) mode.

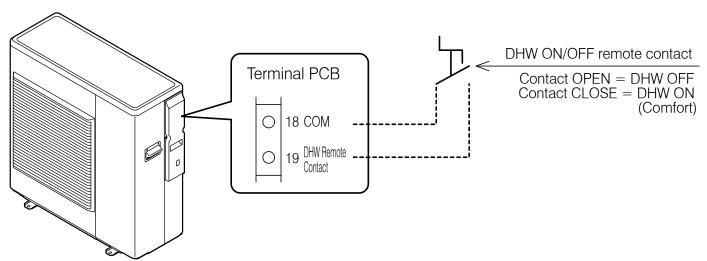


Figure 8-20: ON/OFF DHW production remote contact



In order to use DHW function, it is necessary to set parameter 3101=1 and parameter 5119=1.



Turn ON both remote controller using ON/OFF button, and DHW ON/OFF remote contact to start heat pump for DHW.

Table 8-21: DHW ON/OFF contact parameters

Level	Para	meter	Function description	Di	splay and	input val	ue	Remarks
	Group	Code		Default	Min.	Max.	Unit	
ı	31	01	DHW production priority setting 0=DHW is unavailable 1= DHW is available, and priority DHW over space heating 2= DHW is available, and priority space Heating over DHW	1	0	2	-	
ı	51	19	Terminal 19-18 : DHW remote contact 0=disable (Remote controller only) <u>1=enable</u>	1	0	1	-	

For details of how to access the parameter settings, refer to Section 9.3.

Page 42 Section 8: Operation

8.5 ON/OFF Heating Remote Contact

The heat pump operation for heating is controlled from a remote contact, e.g. an external programmer, motorised valves and/or a room thermostat.

The ON/OFF heating contact is enabled by parameter 5120. Refer to Table 8-23.

The heating operation cannot be automatically controlled by the remote controller.

Heat pump will be turned ON/OFF according to remote contact.

For heating operation, both the remote controller and remote contact must be ON. If remote contact is turned OFF, then the heating will be turned OFF as well. Refer to Table 8-23.

If the remote controller is turned OFF, then the heat pump will be turned OFF.

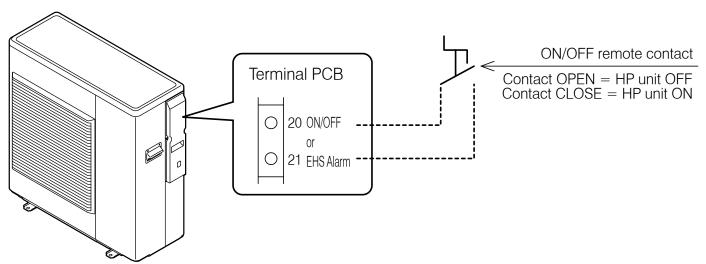


Figure 8-22: ON/OFF heating remote contact

Table 8-23: Heating ON/OFF contact parameters

Level	Parameter		Function description	Di	splay and	input val	ue	Remarks
	Group	Code		Default	Min.	Max.	Unit	
I	51	20	Terminal 20-21 : ON/OFF remote contact input 0=disable (Remote controller only) 1=ON/OFF remote contact 2=EHS Alarm input	1	0	2	1	ON/OFF by Remote controller 0=enable 1= On/Off enable 2= enable

For details of how to access the parameter settings, refer to Section 9.3.

Table 8-24: Remote controller / remote contact operation

Remote co	ntroller connected		Heat pump	unit status
Remote controller	Remote contact		Heat pump	Heating
ON	ON	\rightarrow	ON	ON
ON	OFF	\rightarrow	ON*	OFF
OFF	ON	\rightarrow	OFF	OFF
OFF	OFF	\rightarrow	OFF	OFF

 $[\]ensuremath{^{\star}}$ Heat pump will be on standby or could be operating for DHW production



The frost protection is active even when the heat pump is switched OFF from the ON/OFF (heating) remote contact.

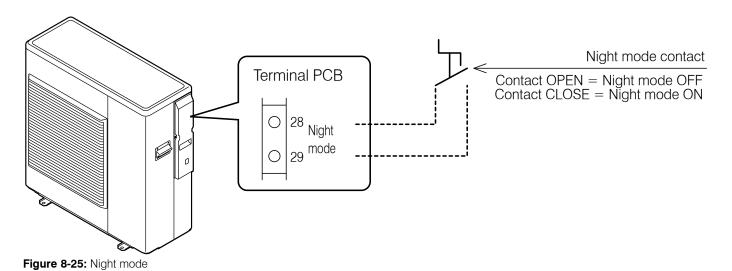
Section 8: Operation Page 43

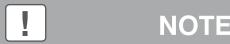
8.6 Night Mode

If there is a need to reduce the electricity consumption or noise produced by the compressor, e.g. in night-time operation, it is possible to activate the night mode function using an external contact, e.g. a timeswitch (with volt free contacts) connected between terminals 28-29 on the PCB terminal.

To enable these terminals, parameter 5128 must be set to 1. Refer to Table 8-26.

When the night mode function starts, according to the time setting, the maximum frequency will be decreased to the value selected on parameter 4111 in the ON time by time band setting (refer to Table 8-26). Otherwise it will operate in normal mode.





Parameter 5128 (night mode) and parameter 5130 (low tariff are automatically synchronized to same value.

If parameter 5128 is changed to 1 (enable), then parameter 5130 will be also changed to 1 (enable).

With parameters 5128 and 5130 both set to 1 (enable), the night mode and low tariff function will operate independently of each other.



NOTE

During night mode with night mode contact ON, if parameter 5128 is changed to 0, the heat pump will continue to operate in night mode.

During night mode by the remote controller button, if parameter 5128 is changed to 1, the heat pump will follow the signal of ON/OFF by night mode contact.

Table 8-26: Night mode parameters

Level	Parameter		Function description	Di	splay and	Barranda		
	Group Code		Function description		Min.	Max.	Unit	Remarks
I	51	28	Terminal 28-29 : Night mode 0=disable (Remote controller only) 1=enable	0	0	1	-	Parameter 5128 and parameter 5130 are synchronized in same value
1	41	11	Maximum frequency of Night mode	80	50	100	5%	_

For details of how to access the parameter settings, refer to Section 9.3.

Page 44 Section 8: Operation

8.7 Low Tariff

The purpose of this function is to heat any thermal stores and DHW cylinders at a time when electricity rates are inexpensive.

This can be achieved by using an external contact, e.g. a timeswitch (with volt free contacts) connected between terminals 30-31 on the PCB terminal.

To enable these terminals, parameter 5130 must be set to 1. Refer to Table 8-28.

When low tariff function is activated the heating set point (calculated by the climatic curve) increases for heating (parameter 2151) by the low tariff differential water set point (refer to Table 8-28).

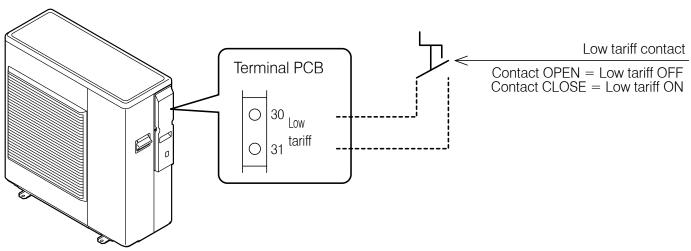
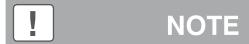


Figure 8-27: Low tariff mode



Parameter 5128 (night mode) and parameter 5130 (low tariff) are automatically synchronized to same value.

If parameter 5128 is changed to 1 (enable), then parameter 5130 will be also changed to 1 (enable).



NOTE

During low tariff with low tariff contact ON, if parameter 5130 is changed to 0, the heat pump will continue to operate in low tariff.

During low tariff by the remote controller button, if parameter 5128 is changed to 1, the heat pump will follow the signal of ON/OFF by low tariff contact.

Table 8-28: Low tariff mode parameters

Level	Parameter		Function description	Di	splay and	Domonko		
	Group Code			Default	Min.	Max.	Unit	Remarks
ı	51	30	Terminal 30-31 : Low tariff <u>0=disable (Remote controller only)</u> 1=enable	0	0	1	-	Parameter 5128 and parameter 5130 are synchronized in same value
Ī	21	51	Low tariff deferential water set point for Heating	5.0	0.0	60.0	0.5°C	

For details of how to access the parameter settings, refer to Section 9.3.

Section 8: Operation Page 45

9 Commissioning

9.1 System Setup

The numbers in Figure 9-1 will be used for the system setup in this section.

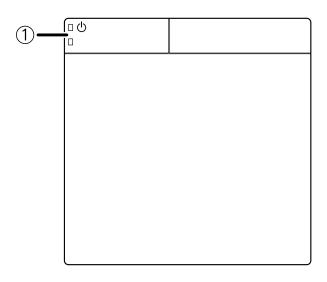
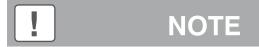


Figure 9-1: Remote controller buttons

9.1.1 Turning the Heat Pump On and Off

Press ON/OFF switch 1 for three seconds to turn the heat pump on or off. The green LED of ON/OFF switch is lit when the system is ON.

The heat pump will start in response to a demand for either heating or DHW.

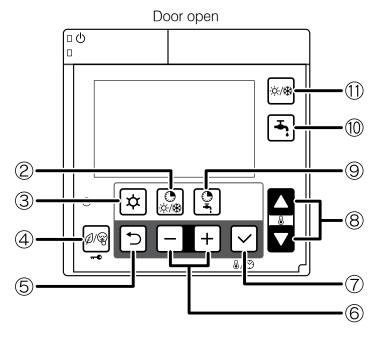


The heat pump may take up to seven minutes after the demand as the heat pump will run the circulating pump and check the water temperature in the system before starting.

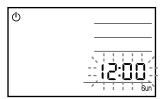
9.2 Setting the Day and Time

- Press the Set button ⑦ for three seconds.
- The day 'Mon' indicator will blink.
 Select the day by pressing the or + buttons ® and press set button ® to save the setting.
 The day display stops blinking.



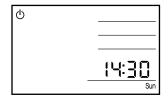


3. When the day of the week is set, 12:00 blinks; set the current time by pressing the - or + button.



When the - or + buttons 6 is pressed, the time changes in one minute increments; when the - or + buttons 6 is pressed and held, it changes in ten minute increments.

Press the \underbrace{Set} button \bigcirc to save the time setting. Then the display reverts to normal operation.



The accuracy of the clock is ± 30 second/month.

If there is a power cut, the day and time setting is maintained for approximately 24 hours. If the power cut continues over 24 hours, the day and time must be reset.

After installation and before setting the time or when the heat pump is reset after a power cut (lasting over 24 hours), the '12:00' and 'Mon' will blink, indicating that the time must be reset.

9.3 Access for Parameter Settings

The parameters are accessed and set using the remote controller.

There are two levels of access for parameter settings.

Access levels:

- U End user level (accessible to user only)
- I Installer Level (accessible to user and installer)

Refer to Sections 9.4 and 9.5 for how to access the above levels as there is a different procedure for each level.

9.4 Accessing the Parameter Setting Menu (User level)

The procedure for accessing, checking and setting the parameters is as follows:

- 1. Press the *Menu* button ③ on the remote controller for three seconds to enter the user level.
- 2. Parameter number "0000" and parameter value "----" will be shown on the display.
- The first two digits of the 4-digit parameter number (the parameter group number) will blink.
- Set the parameter group number, as required, using the Up or Down ® buttons.
- 5. Press the or + buttons 6 to switch to the parameter code and the second two digits will blink.
- Set the parameter code number, as required, using the Up or Down ® buttons.
- Press Set ② and the parameter value will be displayed.
 For 'read-only' items the number displayed remains on (not blinking) and pressing the Set button ② does not affect the display.
- 8. If an invalid parameter (not accessible to the user) is entered and the *Set* button ⑦ pressed "----" is displayed. Press the *Return* button ⑤ to return to the parameter number.
- 9. If the parameter value can be adjusted it will blink.
- 10. Set the parameter to the required value using the *Up* or *Down* **8**
- 11. Press the *Return* ⑤ or *Set* ⑦ button. The parameter code number will blink to allow setting of another parameter, if required.
- To return to normal operation, press and hold the *Menu* button 3
 for three seconds, or simply leave the remote controller for ten
 minutes.

9.5 Accessing the Parameter Setting Menu (Installer level)

In the INSTALLER level more parameters can be accessed than in the USER level. The procedure for accessing, checking and setting the parameters is as follows:

- Press the Menu 3 and the and + 6 buttons on the remote controller simultaneously for three seconds to enter the installer level.
- 2. "InSt" parameter number "0000" and parameter value "----" will be shown on the display.
- 3. The first two digits of the 4-digit parameter number (the parameter group number) will blink.
- 4. Set the parameter group number, as required, using the *Up* or *Down* ® buttons.
- Press the and + 6 buttons to switch to the parameter code and the second two digits will blink.
- 6. Set the parameter code number, as required, using the Up or Down 8 buttons.
- Press Set and the parameter value will be displayed and will blink
- 8. Set the parameter to the required value using the *Up* or *Down* **®** buttons.
- Press the Return or Set button. The parameter code number will blink to allow setting of another parameter, if required.
- 10. To return to normal operation, press and hold the *Menu* \mathfrak{D} and the and $+\mathfrak{D}$ buttons simultaneously for three seconds, or simply leave the remote controller for ten minutes.

Master Reset (resetting all parameters to their defaults)

All parameters can be reset to their original defaults. The procedure is as follows:

- Press the Menu 3 and the and + 6 buttons on the remote controller simultaneously for three seconds to enter the installer level.
- Press and hold the low tariff/night mode (key lock)

 ⊕ button for ten seconds. All parameters will now be reset.
- 3. To return to normal operation, press and hold the *Menu* \mathfrak{D} and the and $+\mathfrak{D}$ buttons simultaneously for three seconds, or simply leave the remote controller for ten minutes.

9.6 Parameters Input/Output

The following parameter settings must be checked on commissioning.

Table 9-2: Parameters input/output

	Parai	meter		Di	splay and	l input val	ue	
Level	Group	Code	Function description	Default	Min.	Max.	Unit	Remarks
I	51	19	Terminal 19-18 : DHW remote contact 0=disable (Remote controller only) <u>1=enable</u>	1	0	1	-	
ı	51	20	Terminal 20-21 : ON/OFF remote contact (CH) Alarm input 0=disable 1=ON/OFF remote contact	1	0	1	-	ON/OFF by Remote controller 0=enable 1=ON/disable OFF/enable 2=enable
ı	51	28	Terminal 28-29 : Night mode* <u>0=disable</u> 1=enable Refer to Section 8.6.	0	0	1	-	Parameter 5128 and Parameter
ı	51	30	Terminal 30-31 : Low tariff* 0=clisable 1=enable Refer to Section 8.7.	0	0	1	-	5130 are synchronised in same value
ı	51	46	Terminal 46 : DHW Electric heater or Backup heater 0=DHW Electric heater 1=Backup heater	0	0	1	-	

* External timer required
For details of how to access the parameter settings, refer to Section 9.3.

9.7 Remote Controller Back Light Display Parameters

The following parameters can be changed to adjust the back light display.

Table 9-3: Back light display parameters

Level	Para	neter	Franking description		splay and	Domoska		
Level	Group	Code	Function description	Default	Min.	Max.	Unit	Remarks
U	02	03	Back light display at door open 0=0FF <u>1=0N</u>	1	0	1	-	
U	02	04	Time to turn off the back light display	60	10	300	10 sec	
U	02	05	Time to back to normal display screen	120	10	300	10 sec	

For details of how to access the parameter settings, refer to Section 9.3.

9.8 Anti-freeze Function Setting

Refer to Section 3.10.2 and 3.10.3.

9.9 Pump Operation and Air Bleeding from Heating System

The circulating pump can be operated to aid removal of the air from the heating system.

To operate this function access the Terminal PCB.

Check DIP SW4 is set to 'OFF'.



Dip switch positions: Up: ON / Down: OFF

Press the Pump SW. Refer to Figure 9-4.

Wait for a few seconds. The pump will start and each of the six outer digital segments on the right-hand digit of the display on the terminal PCB will light up sequentially during pump operation.

The pump stops automatically after 10 minutes of operation. If all the air could not be released from the water circuit, press Pump SW again (after the pump has stopped) to operate the pump for another 10 minutes.

If you want to stop the pump before it stops automatically, press Pump SW again.

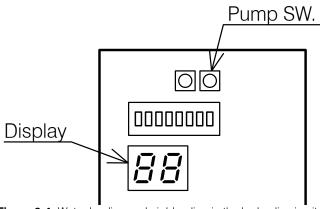


Figure 9-4: Water loading and air bleeding in the hydraulic circuit

10 Servicing

10.1 General

Grant UK Aerona³ Heat Pumps require only the minimum of routine servicing and maintenance.

This should be carried out on an annual basis and consist of the following:

Heat pump - check:

- Visual condition of the heat pump
- Any debris/obstructions for the evaporator fins remove if found
- The fan outlet is not obstructed remove if found
- Condensate drain opening is clear
- Flexible hose condition
- Pipe insulation condition
- Remote controller settings
- That no refrigerant is leaking

Heating system - check:

- Expansion vessel pressure
- Operation of pressure relief valve
- Heating system pressure top up if necessary
- Correct concentration of corrosion/antifreeze protection
- Heating and hot water controls settings
- Any leaks on system
- For any sign of leakage from the refrigerant circuit refer to Section 10.6.
- Magnetic filter is cleaned

Master Reset (resetting all parameters to their defaults)

All parameters can be reset to their original defaults. The procedure is as follows:

- Press the Menu 3 and the and + 6 buttons on the remote controller simultaneously for three seconds to enter the installer level.
- 2. Press and hold the *low tariff/night mode (key lock)* ⊕ button for ten seconds. All parameters will now be reset.
- 3. To return to normal operation, press and hold the *Menu* \mathfrak{D} and the and $+\mathfrak{D}$ buttons simultaneously for three seconds, or simply leave the remote controller for ten minutes.

10.2 Air Inlet and Outlet

The air inlet grille and evaporator must be checked and leaves or any other debris removed from the space between the grille and the evaporator fins.



CAUTION

Take care not to damage or distort the Aluminium fins of the evaporator when removing any debris.

Ensure that both the air inlet to the evaporator and the discharge from the fan outlet are unobstructed. Any foliage, plants, etc. near the heat pump must not be allowed to grow over the heat pump.

Under no circumstances should anything be stacked on or against the heat pump.

Refer to Section 3.5.2 for the required clearances around the heat pump.

10.3 Condensate Disposal

Check that the condensate drain hole in the bottom of the heat pump is not blocked.

10.4 Heating System Connections

Check the condition of the flexible hoses. Replace if damaged or leaking.

10.5 Heat Pump Controls

Check that settings on the remote controller are as set when commissioned. Refer to settings given in the relevant sections of these instructions. Reset to commissioned settings if necessary.

10.6 Refrigerant

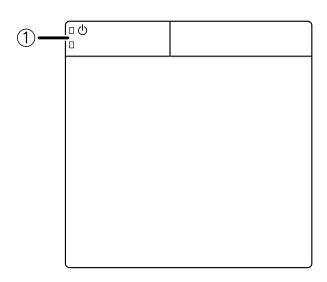
Under no circumstances should the refrigerant be vented from the charging points on the refrigerant circuit of the heat pump.

If any work is required to be carried out on the refrigerant circuit, it MUST be undertaken by an F-gas registered refrigeration engineer On no account should any such work be carried out by unqualified personnel.

Page 50 Section 10: Servicing

10.7 Monitor Display Function

The heat pump operating conditions, as listed in Table 10-3, can be displayed and checked on either the remote controller or Terminal PCB.



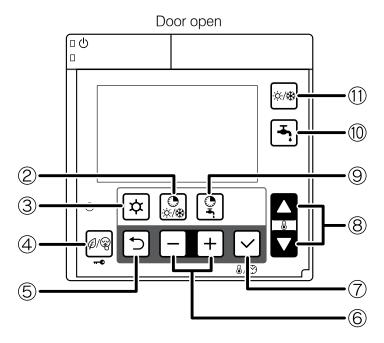


Figure 10-1: Remote controller buttons

Display on Remote controller

- Press Return (5) button for three seconds to enter monitor mode and display the user level value of parameter group 01. A 2 digit code number of parameter group 01 (default value is 00) will be displayed on the left of remote controller screen. The corresponding parameter value will displayed on the right of the screen (default value is ----.)
- 2. Press the *Up* or *Down* ® buttons to change the code number and then press the Set ⑦ button to display the parameter value. Only code numbers from 00 to 09 can be displayed.
- 3. To return to normal display, press and hold the *Return* \circ button for three seconds or simply do nothing and leave it for about ten minutes.

Display on Terminal PCB display

- Set the DIP SW4 on the Terminal PCB to 'ON' (up) to display the monitor number and monitor data alternately.
- Push the Pump SW. of the Terminal PCB to switch the display number alternately.
- To return to normal display, set the DIP SW4 to 'OFF' (down).

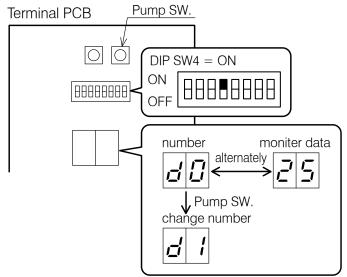


Figure 10-2: Display on Terminal PCB display

Table 10-3: Monitor display

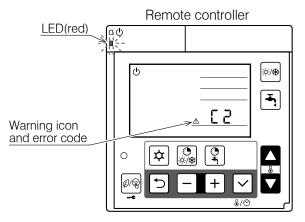
Terminal PCB	Remote controller Parameter		Function description		Display and	input value	
Number				Default	Minimum	Maximum	Unit
d0	01	00	Circulating water return temperature	-	-20	100	1°C
d1	01	01	Compressor operating frequency	-	0	200	1Hz
d2	01	02	Discharge temperature	-	-20	150	1°C
d3	01	03	Current consumption value	-	0	9900	100W
d4	01	04	Fan control number of rotation	-	0	1000	10rpm
d5	01	05	Defrost temperature	-	-20	100	1°C
d6	01	06	Outdoor air temperature	-	-20	100	1°C
d7	01	07	Water pump control number of rotation	-	0	9900	100rpm
d8	01	08	Suction temperature	-	-20	100	1°C
d9	01	09	Circulating water flow temperature	-	-20	100	1°C

Section 10: Servicing Page 51

11 Fault Finding

11.1 Error Code Display

In the event that a fault is detected, a red LED on the ON/OFF switch of the remote controller will flash and a warning icon and error code will be displayed on LCD screen and also on the Terminal PCB display.



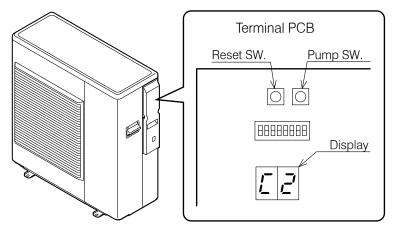


Figure 11-1: Error code display

11.2 Error History Display

The previous 10 error codes can be displayed on Terminal PCB display.

Procedure to display on Terminal PCB display:

- Press Pump SW and Reset SW on Terminal PCB at the same time for five seconds and the error history order and error code will be displayed alternately. The first one is the latest error code.
- 2. Press Pump SW to go through the history order up to the 10th error code and then go back to the latest error code.
- 3. When there is no error history, '--' will be displayed.

If no operation is carried out for five minutes or both the Pump SW and Reset SW are pressed together for five seconds, the display returns to normal display.

Deletion of the error history:

During error code display, press Reset SW for ten seconds to delete the error history.

11.3 Reset Error Code Display

Auto

Once it returns to normal condition, the error will automatically be reset.

When the heat pump stops, it may not possible to reset automatically. In this case, reset manually.

Manua

To reset, press – and $\,\neq\,$ button at the same time for three seconds, or press Reset SW on the Terminal PCB.

Refer to Figure 11-2.

It is possible to reset by turning the mains power supply switch OFF \rightarrow ON, although this is not recommended.

Remote controller

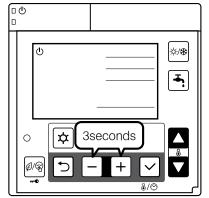
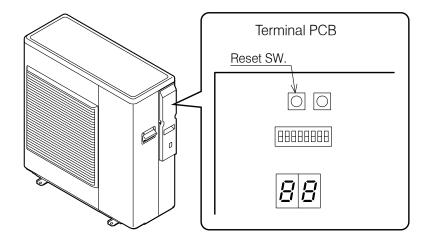


Figure 11-2: Resetting error code display



11.4 Error Codes

Error code			Method of check	Troubleshooting	Figure/ table	Error reset
		Power supply	Check the power supply	Confirm the power supply	-	
		Fuse CF1 HPID6: 250V 15A HPID10: 250V 25A HPID16: 250V 30A	Check the electric continuity of Fuse CF1 by tester	If CF1 is blown, Main PCB should be replaced		
-	-	Fuse CF3 (250V 3A)	Check the electric continuity of Fuse CF3 by tester	If CF3 is blown, Main PCB should be replaced	Figure 11-3	-
		Fuse CF4 HPID6: 250V 3A HPID10: 250V 3A	Check the electric continuity of Fuse CF4 by tester	If CF4 is blown, Main PCB should be replaced		
		Main PCB	Other than described above	Main PCB should be replaced	-	
		Fan motor	Operate without lead wire for Ean mater	If the same error code appears again, Main PCB or Pump should be replaced If other error codes appear, Fan motor should be replaced	-	
		Fuse CF6 HPID16: 250V 3A	Operate without lead wire for Fan motor Check the electric continuity of Fuse by tester	If CF6 is blown,it should be replaced	Figure	
		Fuse CF7 HPID10: 250V 3A HPID16: 250V 3A		If CF7 is blown,it should be replaced	11-4	
A0	DC voltage error	Pump	Operate without lead wire for Pump	If the same error code appears again, Main PCB or Fan motor should be replaced If other error codes appear, Pump should be replaced	-	Power OFF
		Reactor	Check the resistance by tester $(0.1\Omega$ at $20^{\circ}\text{C})$	If the reactor is faulty, is should be replaced.	-	
		Main PCB	Check the voltage of Fan motor by tester Check the voltage of Pump by tester	If the voltage is abnormal, PCB (Main should be replaced	Figure 11-4, 11-6	
		Power supply	Check the power supply	Confirm the power supply	-	
A1	Discharge	Sensor, Temp. Discharge	Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-13	Auto
	temperature error	Gas leakage	Check the service valve and refrigerant circuit (pipe)	Collect refrigerant once, then recharge with prescribed mass	-	Auto
		operation under/ of air inl	on under/ of air inlet & outlet)	Ensure the installation position to avoid blockage of air inlet & outlet		
				If excess gas is observed, collect all refrigerant once, then recharge with prescribed mass		
A2	Protective action against excess	Drop of power voltage	Check the power voltage (230V)	Confirm the power supply voltage (230V)		
AZ	Current DC current detection	Main PCB	Operate without the junction connector of Compressor lead wire	If the same error code appears again, Main PCB should be replaced		Manual
		Momentary stop of power (In case of lightning)	-	Restart operation		
		Compressor	Other than described above	Compressor should be replaced		
АЗ	CT disconnection	Main PCB	-	Main PCB should be replaced	-	
		Unreasonable	Check the place of installation (blockage	Ensure the installation position to avoid blockage of air inlet & outlet		
A4	Protective action against excess	operation under/ overload	of air inlet & outlet) Check the excess gas	If excess gas is observed, collect all refrigerant once, then recharge with prescribed mass		Manual
74	Current AC current detection	Drop of power voltage	Check the power voltage (230V)	Confirm the power supply voltage (230V)		
		Momentary stop of power (In case of lightning)	-	Restart operation		

Error code			Method of check	Troubleshooting	Figure/ table	Error reset
		Unreasonable	Check the place of installation (blockage	Ensure the installation position to avoid blockage of air inlet & outlet		
		operation under/	of air inlet & outlet) Check the excess gas	If excess gas is observed, collect all refrigerant once, then recharge with prescribed mass	-	
		Drop of power voltage	Check the power voltage (230V)	Confirm the power supply voltage (230V)		
4.5	Abnormal	Fuse CF6 HPID6: 250V 15A HPID10: 250V 25A	Check the electric continuity Fuse CF6 by tester	If CF6 is blown, Main PCB should be replaced	Figure 11-5	
A5	revolution of compressor	Clogged the water Pump and/or water circuit	Check the Pump and water circuit	Remove the blockage, then restart operation		Manual
		Drop of power voltage	Check the power voltage (230V) during operation	Confirm the power supply voltage (230V)		
		Momentary stop of power (In case of lightning)	-	Restart operation		
		Compressor or Main PCB	Other than described above	Compressor should be replaced		
A6	Suction temperature sensor error	Sensor, Temp. Suction	Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-14	
A7	Defrost tem Sensor, Temp. Sensor error Defrost		Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-14	Auto
A8	Discharge temp. sensor error	Sensor, Temp. Discharge			Figure 11-13	
		Fuse CF7 (250V T3.15A)	Check the electric continuity Fuse CF7 by tester	If CF7 is blown, Fan motor and CF7 should be replaced If CF7 is not blown, check the voltage of	Figure 11-4	
C1	Upper fan motor error (HPID16)	Fan motor (*2)		Fan motor If the voltage is normal, Fan motor should		Auto
	(TITIE TO)	Main PCB		be replaced If the voltage is abnormal, Main PCB should be replaced		
C2	Outdoor temp. Sensor, Temp. Sensor error Outdoor		Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-12	Auto
	Lower Fan motor	Fuse CF6 (HPID16: 250V T3.15A)	Check the electric continuity of Fuse CF6 by tester	If CF6 is blown, it should be replaced		
СЗ	error (HPID16) Fan motor error	Fuse CF7 (HPID10: 250V T3.15A)	Check the electric continuity of Fuse CF7 by tester	If CF7 is blown, it should be replaced	Figure 11-4	
	(HPID6 and HPID10)	Fan motor	Check the voltage of Fan motor by tester	If the voltage is normal, Fan motor should be replaced		Manual
		Main PCB	,	If the voltage is normal, Main PCB should be replaced		
C4	Rise of temperature (above 110°C) of Main PCB Mis-installation Sensor, Temp. Main PCB		Check the place of installation (blockage of air inlet & outlet)	Ensure the installation position to avoid blockage of air inlet & outlet		
			-	Main PCB should be replaced		
C5	Main PCB sensor error	Sensor, Temp. Main PCB	-	Main PCB should be replaced	-	Auto
C6	Main PCB error	Main PCB	-	Main PCB should be replaced	-	Power OFF
C 7	Controller PCB	Mis wiring or rare contact [Main PCB - Controller PCB connecting cable]	Check the wiring connection and rare contact	After correcting mis wiring, restart operation	_	Auto
07	serial error	Controller PCB	Other than described above	Controller PCB should be replaced		Auto
		Main PCB	Other than described above	Main PCB should be replaced		
	1) In case of detecting open	Earth wire	-	Check if earth wire is properly installed		

^(*1) In case of detecting open circuit of the discharge temperature sensor, error display appears 10 minutes after start operating.

In case of detecting short circuit of the discharge temperature sensor, error display appears immediately.

 $^{(^{\}star}2) \ \ When \ checking \ fan \ motor \ and/or \ pump, \ turn \ OFF \ the \ power \ supply \ completely \ and \ check \ at \ their \ terminal \ or \ connector.$

Error code			Method of check	Troubleshooting	Figure/ table	Error reset
			Turn off the power supply, wait for about 3 minutes, then power up again	If the same error code appears,		Power
C8	Main PCB error	Main PCB	Check loose cable connections and contacts of reactor	Main PCB should be replaced	-	OFF
E4	Outgoing water temp. sensor error	Sensor, Temp. Outgoing water	Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-15	Auto
E5	Return water temp. sensor error	Sensor, Temp. Return water	Check the resistance by tester	If the sensor is faulty, it should be replaced		Auto
	High pressure	Outside air recirculation	Check temperature difference of Outgoing/Return water (see Monitor	Make sure the position doesn't block the air inlet and outlet		
FU	switch is operating (HPID16)	Clogged water circuit	display function) Large difference means flow rate is too low	Remove the blockage, then restart operation	-	
		Pump (*2)		If the voltage is normal, Pump should be replaced	Figure	Manual
P1	Pump error	Main PCB	Check the voltage of Pump	If the voltage is abnormal, Main PCB should be replaced	Figure 11-6	
		Clogged the water Pump and/or water circuit	Check the pump and water circuit	Remove the blockage, then restart operation	-	
P3	High pressure switch error (HPID16)	High pressure switch	Check loose cable connections and contacts	If the same error code appears, high pressure switch should be replaced	-	Power OFF
U1	Compressor overheat protection relay	Compressor overheat protection relay	Check the resistance by tester	If the compressor overheat protection relay is blown, it should be replaced	Figure 11-10	Manual
	operation (HPID16)	Gas leakage	Check the service valve and refrigerant circuit (pipe)	Correct refrigerant once, then recharge with prescribed mass	-	
		Fuse CF2 0639U : 250V T3.15A 1039U : 250V T3.15A 1639U : 250V T5A	Check the electric continuity of Fuse CF1 by tester	If CF2 is blown,it should be replaced and check the resistance of 4way valve and the resistance of Defrost heater by tester	Figure 11-9	
		4way valve	Check the resistance of 4way valve by tester	If 4way valve is blown,it should be replaced	Figure 11-7	
Water not getting warm		Defrost heater	Check the resistance of Defrost heater by tester	If Defrost heater is blown,it should be replaced	Figure 11-8	
		Short cycle (insufficient air circulation)	Check the blockage of air inlet & outlet	Ensure the installation position to avoid blockage of air inlet & outlet	-	_
		Sensor,Temp. Outgoing water and Return water			Figure 11-15	
		Gas leakage	Check the service valve and refrigerant circuit (pipe)	After fixing the leakage point, collect the refrigerant once, then recharge with prescribed mass	-	
		Clogged water circuit	Check temperature difference of Outgoing/Return water (see Monitor display function) Large difference means flow rate is too low	Remove the blockage,then restart operation	-	

11.5 Table of Controller PCB and Terminal PCB Alarms

Error code			Method of check	Troubleshooting	Figure/ table	Error reset
LO	EEPROM error	PCB(Controller) and PCB(EEPROM)	-	PCB(Controller) and PCB(EEPROM) should be replaced	-	Power OFF
L1	DHW temperature sensor error	Sensor, temperature DHW tank	Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-14	
L2	Outdoor temperature sensor error	Sensor, temperature outdoor	Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-16	
L3	Thermal store temperature sensor error	Sensor, temperature thermal store	Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-14	
L4	Mix water temperature sensor error	Sensor, temperature Mix water	Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-14	
L5	Humidity sensor error	Sensor, Humidity	Check the resistance by tester	If the sensor is faulty, it should be replaced	Figure 11-11	
		Incorrect remote controller wiring or DIP SW setting	Check loose cable connections and contacts Check DIP SW setting	After having corrected the wiring and DIP		
740	Remote controller communication error	Loose interface connection cable or contacts			-	Auto
		Remote controller	Other than described above	Remote controller should be replaced		
		Controller PCB	Other than described above	Controller PCB should be replaced		
E8	Remote controller communication error	Incorrect remote controller wiring Loose interface connection cable or contacts	Check loose cable connections and contacts	After having corrected the wiring, restart operation	-	
		Controller PCB	Other than described above	Controller PCB should be replaced		
F5	Main PCB communication	Incorrect main PCB wiring Loose interface connection cable or contacts	Check loose cable connections and contacts	After having corrected the wiring, restart operation	-	
	error	Main PCB	Other than described above	Main PCB should be replaced		
		Controller PCB	Other than described above	Controller PCB should be replaced		
Terminal	PCB cannot be	Lead wire of	Check lead wires are connected to the connectors properly	Connect the connectors to both Terminal PCB and Controller PCB steadily		
operated		Terminal PCB	Ensure that there is no disconnection for the lead wires	Lead wires should be replaced	_	-
display a	PCB does not nything	Terminal PCB	Other than described above	Terminal PCB should be replaced		
		Controller PCB	Other than described above	Controller PCB should be replaced		

Page 56 Section 11: Fault Finding

11.6 Error Codes and PCB Alarm Figures and Tables

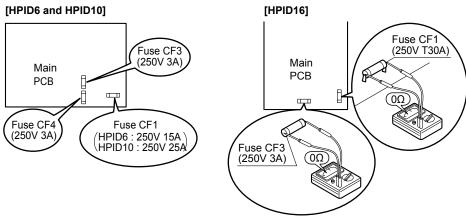


Figure 11-3: Continuity of current Fuse on the Main PCB

Fan motor (HPID6 and HPID10)

Measure voltage between the connector pins of connector 18. Connector 18 shall be checked during heating operation.

Measure voltage as follows without taking off the connector 18.

LOWER Fan motor (HPID16)

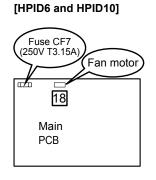
Measure voltage between the connector pins of connector 11. Connector 11 shall be checked during heating operation. Measure voltage as follows without taking off the connector 11.

UPPER Fan motor (HPID16)

Measure voltage between the connector pins of connector 14. Connector 14 shall be checked during heating operation. Measure voltage as follows without taking off the connector 14.

Between red \oplus and black \bigcirc , approx. DC200~370V Between yellow \oplus and black \bigcirc , approx. DC3~7V Between white \oplus and black \bigcirc , approx. DC15V

Main PCB is normal



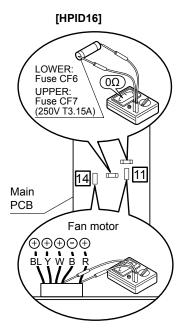


Figure 11-4: Voltage of Fan motor on the Main PCB

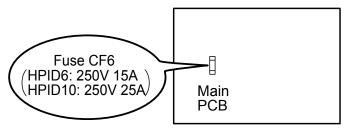


Figure 11-5: Continuity of current Fuse on the Main PCB

Pump (HPID6 and HPID10)

Measure voltage between the connector pins of connector [17]. Connector [17] shall be checked during heating operation.

Measure voltage as follows without taking off the connector 17.

Pump (HPID16)

Measure voltage between the connector pins of connector 13. Connector 13 shall be checked during heating operation.

Measure voltage as follows without taking off the connector 13.

Between white \oplus and black—,approx. AC200~370V Between brown \oplus and black—,approx. DC3~7V

Between red + and black -, approx. DC15V

Main PCB is normal

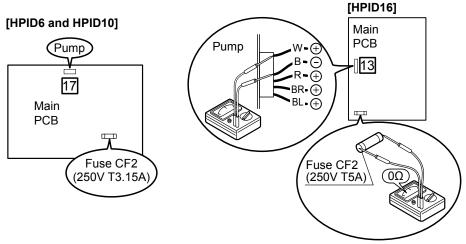


Figure 11-6: Voltage of pump on the Main PCB

Take off the connector and check the resistance 4way valve coil.

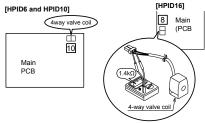


Figure 11-7: Resistance of the 4way valve coil

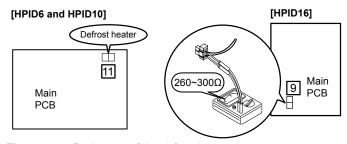


Figure 11-8: Resistance of the defrost heater

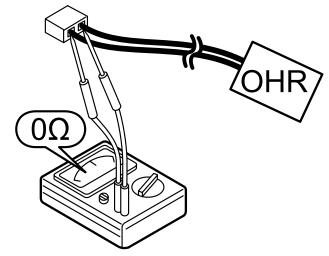


Figure 11-10: Resistance of the compressor overheat protection relay

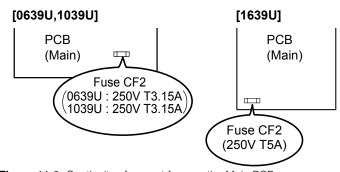


Figure 11-9: Continuity of current fuse on the Main PCB

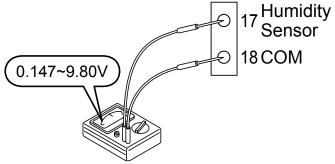


Figure 11-11: Voltage of humidity sensor

Page 58

Table 11-12: Sensor, temperature outdoor (heat pump)

Resistance (kΩ)		
31		
24		
19		
15		
12		
10		
8.2		
6.7		
5.5		
4.6		
3.8		
3.2		

Table 11-13: Sensor, temperature discharge (heat pump)

Temperature (°C)	Resistance (kΩ)
10	100
20	64
35	33
40	27
50	18
80	6.4

Table 11-14: Sensor, temperature defrost/suction (heat pump) Sensor temperature DHW tank/thermal store/mix water (Terminal PCB)

Temperature (°C)	Resistance (kΩ)
0	29
5	23
10	19
15	15
20	12
25	10
30	8.3
35	6.9
40	5.7
45	4.8
50	4.1
55	3.4

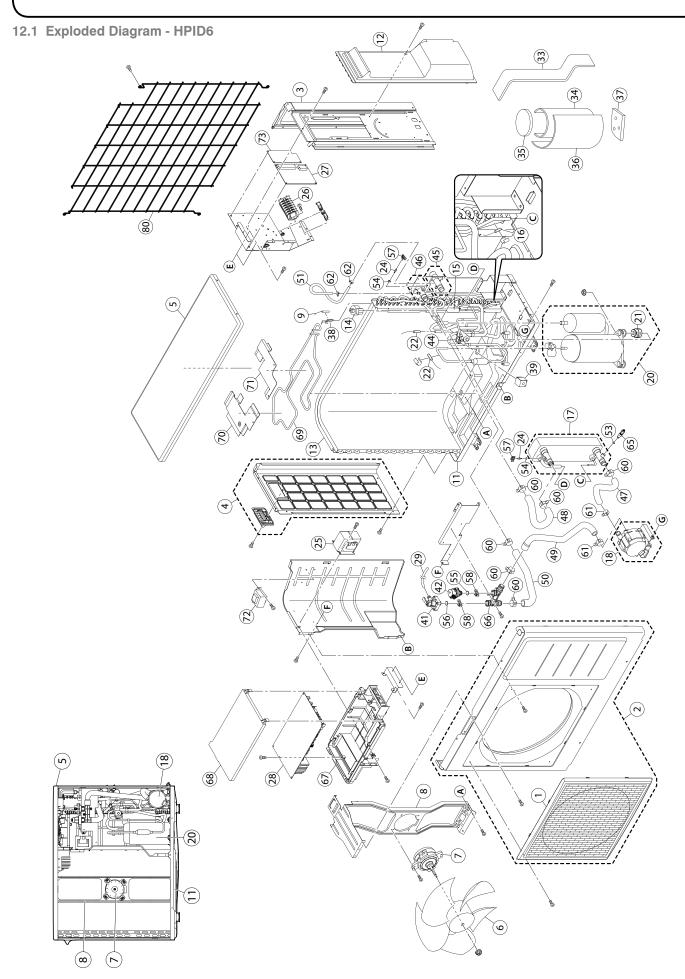
Table 11-15: Sensor, temperature flow and return circulating water (heat pump)

Resistance (kΩ)
25
16
10
7.0
4.9
3.5
2.5

Table 11-16: Sensor, temperature outdoor (Terminal PCB)

Temperature (°C)	Resistance (kΩ)
-20	107
-15	79
-10	59
-5	44
0	34
5	26
10	20
15	16
20	13
25	10
30	8.0
35	6.5
40	5.3
45	4.3
50	3.6

12 Spare Parts

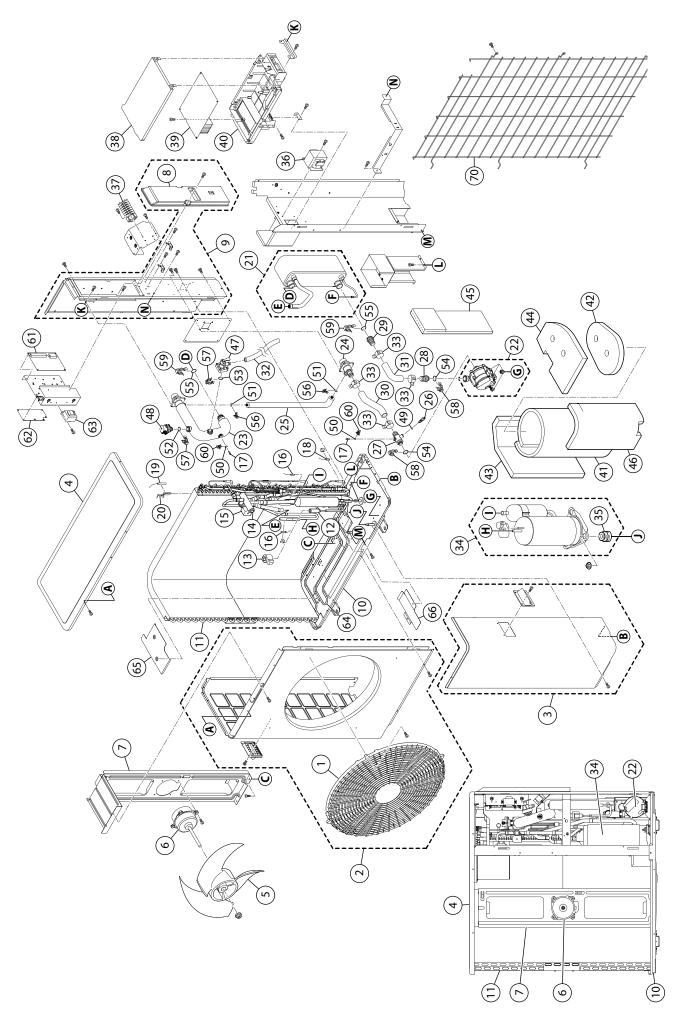


Page 60

12.2 Spare Parts List - HPID6

Item	Description	Product code
1	Outlet grille	HPID927368
2	Front panel assembly	HPID885766
3	Right side panel	HPID883774
4	Left side panel assembly	HPID883741
5	Top panel	HPID884558
6	Propeller fan	HPID922330
7	Motor	HPID937022
8	Bracket (motor)	HPID937023
9	Sensor (temperature outdoor)	HPID883780
11	Bottom panel assembly (without heater)	HPID883759
12	Wiring lid assembly	HPID937262
13	Condenser assembly	HPID883743
14	Coil (expansion valve)	HPID937196
15	Expansion valve	HPID922928
16	Sensor (temperature defrost)	HPID937014
17	Heat exchanger assembly	HPID883744
18	Pump assembly	HPID885394
20	Compressor	HPID937199
21	Vibration proof rubber	HPID883782
22	Sensor (temperature discharge/suction)	HPID937013
24	Sensor (temperature water)	HPID937193
25	Reactor	HPID927200
26	Terminal block	HPID885263
27	Terminal PCB	HPID885254
28	Main PCB	HPID885392
29	Rubber hose (for relief valve)	HPID883784
33	Sound proof material 1	HPID883791
34	Sound proof material 2	HPID883792
35	Sound proof material 3	HPID883793
36	Sound proof material 4	HPID883794
37	Sound proof material 5	HPID883795
38	Outdoor themistor holder	HPID937016
39	Coil - 4-way valve	HPID883796
41	Relief valve	HPID883798
42	Air purge valve	HPID885266
44	4-way valve	HPID927359
45	Circulating water flow port assembly	HPID884560
46	Circulating water return port assembly	HPID883778
47	Rubber hose 1	HPID883786
48	Rubber hose 8	HPID884561
49	Rubber hose 3	HPID885396
50	Rubber hose 4	HPID885397
51	Rubber hose 6	HPID883790
53	O-ring (P3)	HPID807209
54	O-ring (P4)	HPID807207
	0 (0.05)	LIBIDAGGGGG
55	O-ring (P12.5)	HPID808972

Item	Description	Product code
57	Quick fastener (for sensor temperature water)	HPID883848
58	Quick fastener (12.7)	HPID790706
60	Hose band A	HPID937221
61	Hose band B HPID927	
62	Hose band C	HPID934914
65	Drain plug HPID8	
66	Circulating water connection coupling	HPID885395
67	Case of PCB	HPID883847
68	Case of PCB (cover)	HPID885393
69	Defrost heater	HPID884211
70	Defrost heater holder 1	HPID884212
71	Defrost heater holder 2	HPID884213
72	Power transformer	HPID885264
73	Controller PCB	HPID885765
80	Fin guard	HPID885782

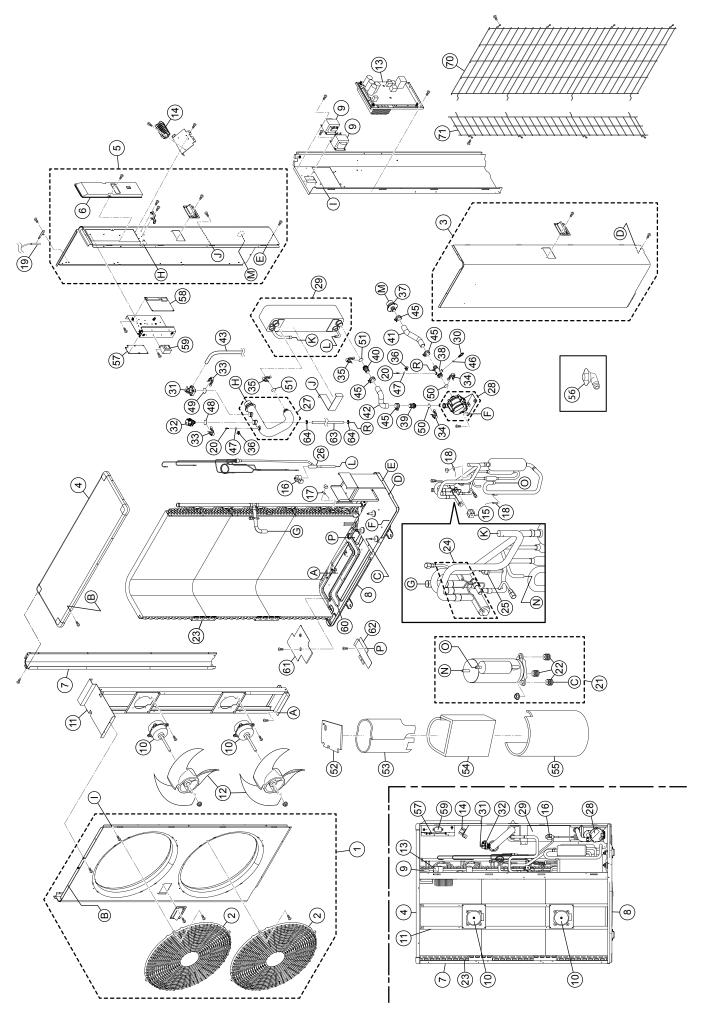


Page 62

12.4 Spare Parts List - HPID10

Item	Description	Product code	
1	Outlet grille	HPID938106	
2	Front panel assembly (left)	HPID885767	
3	Front panel assembly (right)	HPID885768	
4	Top panel assembly	HPID885504	
5	Propeller fan	HPID934945	
6	Motor	HPID885510	
7	Bracket (motor)	HPID934947	
8	Wiring lid	HPID885507	
9	Back panel assembly	HPID885769	
10	Bottom panel assembly (without heater)	HPID885506	
11	Condenser assembly	HPID883634	
12	Expansion valve	HPID885511	
13	Coil (expansion valve)	HPID884119	
14	4-way valve	HPID938113	
15	Coil (4-way valve)	HPID883796	
16	Sensor (temperature discharge and suction)	HPID937013	
17	Sensor (temperature circulating water)	HPID885265	
18	Sensor (temperature defrost)	HPID937014	
19	Sensor (temperature outdoor)	HPID883780	
20	Outdoor thermistor holder	HPID937016	
21	Heat exchanger assembly	HPID885509	
22	Pump assembly	HPID885512	
23	Circulating water pipe assembly	HPID885513	
24	Circulating water return port	HPID885514	
25	Bypass pipe assembly	HPID885515	
26	Drain plug	HPID885519	
27	Hose coupling 1 assembly (pump inlet)	HPID885516	
28	Hose coupling 2 assembly (pump outlet)	HPID885271	
29	Hose coupling 3 (heat exchanger)	HPID885272	
30	Rubber hose (pump inlet water)	HPID885273	
31	Rubber hose (pump outlet water)	HPID885517	
32	Rubber hose (for relief valve)	HPID885520	
33	Hose band	HPID937221	
34	Compressor	HPID934944	
35	Vibration proof rubber	HPID934959	
36	Reactor	HPID885259	
37	Terminal block	HPID885263	
38	Case of PCB (cover)	HPID885393	
39	Main PCB	HPID885501	
40	Case of PCB	HPID883847	
41	Sound proof material 1	HPID883882	
42	Sound proof material 2	HPID883883	
43	Sound proof material 3 HPID88		
44	Sound proof material 4	HPID883885	
45	Sound proof material 5	HPID884582	
46	Sound proof material 6	HPID885518	
47	Relief valve	HPID883798	

	T	
Item	Description	Product code
48	Air purge valve	HPID885266
49	O-ring (P3)	HPID807209
50	O-ring (P4)	HPID807207
51	O-ring (P6)	HPID807205
52	O-ring (P12.5)	HPID808972
53	O-ring (P14)	HPID910164
54	O-ring (P16)	HPID807213
55	O-ring (P22)	HPID922856
56	Quick fastener	HPID761569
57	Quick fastener (12.7)	HPID790706
58	Quick fastener (16A)	HPID963516
59	Quick fastener (16B)	HPID884148
60	Quick fastener (sensor temperature water)	HPID883848
61	Terminal PCB	HPID885254
62	Controller PCB	HPID885765
63	Power transformer	HPID885264
64	Defrost heater	HPID885508
65	Defrost heater holder 1	HPID884163
66	Defrost heater holder 2	HPID884132
70	Fin guard	HPID885781



Page 64

12.6 Spare Parts List - HPID16

Item	Description	Product code	
1	Front panel assembly (left)	HPID885255	
2	Outlet grille	HPID938106	
3	Front panel assembly (right)	HPID885770	
4	Top panel assembly	HPID884552	
5	Back panel assembly (right)	HPID885257	
6	Wiring lid	HPID884129	
7	Back panel (left)	HPID884126	
8	Bottom panel assembly (without heater)	HPID885258	
9	Reactor	HPID885259	
10	Motor	HPID885260	
11	Bracket (motor)	HPID885261	
12	Propeller fan	HPID938112	
13	Main PCB assembly	HPID885252	
14	Terminal block	HPID885263	
15	Coil (4-way valve)	HPID883796	
16	Coil (expansion valve)	HPID884119	
17	Sensor (temperature defrost)	HPID937014	
18	Sensor (temperature discharge and suction)	HPID884139	
19	Sensor (temperature outdoor)	HPID884140	
20	Sensor (temperature water)	HPID885265	
21	Compressor	HPID884116	
22	Vibration proof rubber	HPID884135	
23	Condenser assembly	HPID884136	
24	4-way valve	HPID884117	
25	High pressure switch	HPID884120	
26	Expansion valve	HPID884118	
27	Circulating water pipe assembly	HPID885267	
28	Pump assembly	HPID885268	
29	Heat exchanger assembly	HPID885262	
30	Drain plug	HPID885519	
31	Relief valve	HPID883798	
32	Air purge valve	HPID885266	
33	Quick fastener (12.7)	HPID790706	
34	Quick fastener (16A)	HPID963516	
35	Quick fastener (16B)	HPID884148	
36	Quick fastener (sensor temperature water)	HPID883848	
38	Circulating water return port	HPID885269	
38	Hose coupling 1 assembly (pump input)	HPID885270	
39	Hose coupling 2 (pump outlet)	HPID885271	
40	Hose coupling 3 (heat exchanger)	HPID885272	
41	Rubber hose (pump input)	HPID885273	
42	Rubber hose (pump outlet)	HPID885274	
43	Rubber hose (relief valve)	HPID934970	
45	Hose band	HPID937221	
46	O-ring (P3)	HPID807209	
	5	LIDIDOGZOGZ	
47	O-ring (P4)	HPID807207	

Item	Description	Product code
49	O-ring (P14)	HPID910164
50	O-ring (P16)	HPID807213
51	O-ring (P22)	HPID922856
52	Sound proof material 1	HPID884142
53	Sound proof material 2	HPID884143
54	Sound proof material 3	HPID885276
55	Sound proof material 4	HPID885277
56	Drain elbow	HPID881618
57	Controller PCB	HPID885765
58	Terminal PCB	HPID885254
59	Power transformer	HPID885264
60	Defrost heater	HPID884130
61	Defrost heater holder 1	HPID884131
62	Defrost heater holder 2	HPID884132
63	Rubber hose	HPID885275
64	Hose band	HPID934914
70	Fin guard - back	HPID885779
71	Fin guard - side	HPID885780

13 EC Declaration of Conformity

This declaration is made under the sole responsibility of the following Manufacturer.

The Manufacturer declares that the following Products conform to the requirements of EU Directives, Regulations and Harmonized Standards as below stated.

The Technical Construction Files are retained at the following Manufacturer's location.

Product: Air to Water Heat Pump **Model:** GRANT AERONA³ HPID6

GRANT AERONA³ HPID10 GRANT AERONA³ HPID16

Low Voltage Directive:

2014/35/EU

Machinery Directive:

2006/42/EC

EN 60335-2-40: 2003, +AII: 2004, +AI2: 2005, +AI: 2006, +A2: 2009, +AI3: 2012

EN 60335-1: 2012, +All: 2014

EN 62233 : 2008

EMC Directive:

2014/30/EU

EN 61000-6-1: 2007

EN 61000-6-3: 2007, +A1:2001

Ecodesign Directive:

2009/125/EC [Space heaters and combination heaters: 811/2013; 813/2013]

EN 14511-3 : 2013 EN 14825 : 2013 EN 12102 : 2013 EN 16147 : 2011

BS EN ISO 3743-1: 2010

RoHS Directive:

2011/65/EU EN 50581 : 2012

Place of issue: United Kingdom

Date of issue: 22nd March 2016

Authorised Signatory:

Neil Sawers - Technical Manager

14 Health and Safety Information

14.1 General

Under the Consumer Protection Act 1987 and Section 6 of the Health and Safety at Work Act 1974, we are required to provide information on substances hazardous to health (COSHH Regulations 1988).

Adhesives, sealants and paints used in the manufacture of the product are cured and present no known hazards when used in the manner for which they are intended.



WARNING

Isolate the heat pump from the electricity supply before removing any covers.

14.2 Refrigerant (R410A)

The refrigerant is hermetically sealed within the heat pump.

Work involving the refrigerant must only be performed by a qualified F-Gas Engineer or an authorised dealer with a refrigerant handling certificate.

Under no circumstances should the refrigerant be vented or otherwise released to the atmosphere.

14.2.1 First Aid Measures

Inhalation

In low concentrations may cause narcotic effects. Symptoms may include dizziness, headache, nausea and loss of co-ordination.

In high concentrations may cause asphyxiation. Symptoms may include loss of mobility/consciousness. Victim may not be aware of asphyxiation.

Remove victim to uncontaminated area wearing self contained breathing apparatus. Keep victim warm and rested. Seek urgent medical advice.

Apply artificial respiration if breathing stopped.

Skin/eye contact

In case of frostbite spray with water for at least 15 minutes. Apply a sterile dressing.

Immediately flush eyes thoroughly with water for at least 15 minutes.

Remove contaminated clothing. Drench affected area with water for at least 15 minutes.

Obtain medical assistance

Ingestion

Ingestion is not considered a potential route of exposure.

15 Disposal and Recycling

General

Grant UK air source heat pumps incorporate components manufactured from a variety of different materials. However, most of these materials cannot be recycled as they are contaminated by the refrigerant and oil used in the heat pump.

Disassembly

This product may only be disassembled by a suitably qualified (F-gas) refrigeration engineer.

Under no circumstances should the refrigerant be released into the atmosphere.

Recycling

In order for the heat pump to be recycled or disposed of it must be taken to a suitably licensed waste facility. You will need to contact a qualified refrigeration engineer to do this for you.

Disposal

The refrigerant will be removed and returned to the refrigerant manufacturer for recycling or disposal.

The complete heat pump unit, including the compressor and the oil contained within it, must be disposed of at a licensed waste facility, as it still remains contaminated by the refrigerant.

16 Guarantee

You are now the proud owner of an Air Source Heat Pump from Grant Engineering (UK) Limited which has been designed to give years of reliable, trouble free, operation.

Grant Engineering (UK) Limited guarantees the manufacture of the heat pump including all electrical and mechanical components for a period of twelve months from the date of installation⁴, provided that the air source heat pump has been installed in full accordance with the installation and servicing instructions issued.

This will be extended to a total period of two years if the air source heat pump is registered with Grant Engineering (UK) Limited within thirty days of installation⁴ and it is serviced at twelve monthly intervals³. See main Terms and Conditions below.

Registering the product with Grant Engineering (UK) Limited

Please register your air source heat pump with Grant Engineering (UK) Limited within thirty days of installation. To do so visit www. grantuk.com and follow the links to the 'Homeowners Zone', where you can register your boiler for a further twelve months guarantee (giving two years from the date of installation). This does not affect your statutory rights¹.

If a fault or defect occurs within the manufacturer's guarantee period

If your air source heat pump should fail within the guarantee period, you must contact Grant Engineering (UK) Limited, who will arrange for the repair under the terms of the guarantee, providing that the heat pump has been correctly installed, commissioned and serviced (if the appliance has been installed for more than twelve months) by a competent person and the fault is not due to tampering, system water contamination, misuse, trapped air or the failure of any external components not supplied by Grant Engineering (UK) Limited, e.g. pipework, etc.

This two year guarantee only applies if the air source heat pump is registered with Grant Engineering (UK) Limited within thirty days of installation⁴ and is serviced after twelve months³.

In the first instance

Contact your installer or commissioning engineer to ensure that the fault does not lie with the system components or any incorrect setting of the system controls that falls outside of the manufacturer's guarantee otherwise a service charge could result. Grant Engineering (UK) Limited will not be liable for any charges arising from this process.

If a fault covered by the manufacturer's guarantee is found

Ask your installer to contact Grant Engineering (UK) Limited Service Department on +44 (0)1380 736920 who will arrange for a competent service engineer to attend to the fault.

Remember - before you contact Grant Engineering (UK) Limited:

- Ensure the air source heat pump has been installed, commissioned and serviced by a competent person in accordance with the installation and servicing instructions.
- Ensure the problem is not being caused by the heating system or its controls.

Free of charge repairs

During the two year guarantee period no charge for parts or labour will be made, provided that the air source heat pump has been installed and commissioned correctly in accordance with the manufacturer's installation and servicing instructions, it was registered with Grant Engineering (UK) Limited within thirty days of installation⁴ and, for air source heat pumps over twelve months old, details of annual service is available³.

The following documents must be made available to Grant Engineering (UK) Limited on request:

- Proof of purchase
- Commissioning Report Form
- Service documents
- System Design Criteria

Chargeable repairs

A charge may be made (if necessary following testing of parts) if the cause of the breakdown is due to any fault(s) caused by the plumbing or heating system, e.g. contamination of parts due to system contamination, sludge, scale, debris or trapped air. See 'Extent of manufacturer's guarantee' below.

Extent of manufacturer's guarantee:

The manufacturer's guarantee does not cover the following:

- If the air source heat pump has been installed for over two years.
- If the air source heat pump has not been installed, commissioned, or serviced by a competent person in accordance with the installation and servicing instructions.
- The serial number has been removed or made illegible.
- Fault(s) due to accidental damage, tampering, unauthorised adjustment, neglect, misuse or operating the air source heat pump contrary to the manufacturer's installation and servicing instructions.
- Damage due to external causes such as bad weather conditions (flood, storms, lightning), fire, explosion, accident or theft.
- Fault(s) due to incorrectly sized expansion vessel(s), incorrect vessel charge pressure or inadequate expansion on the system.
- Fault(s) caused by external electrics and external components not supplied by Grant Engineering (UK) Limited.
- Air source heat pump servicing, de-scaling or flushing.
- Checking and replenishing system pressure.
- Electrical cables and plugs, external controls not supplied by Grant Engineering (UK) Limited.
- Heating system components, such as radiators, pipes, fittings, pumps and valves not supplied by Grant Engineering (UK) Limited.
- Instances where the heat pump has been un-installed and reinstalled in another location.
- Use of spare parts not authorised by Grant Engineering (UK) Limited.
- Consumable items including, but not limited to, antifreeze and biocide inhibitor.

Page 68 Section 15: Guarantee

Terms of manufacturer's guarantee:

- The Company shall mean Grant Engineering (UK) Limited.
- The heat pump must be installed by a competent installer and in full accordance with the relevant Codes of Practice, Regulations and Legislation in force at the time of installation.
- The heat pump is guaranteed for two years from the date of installation⁴, providing that after twelve months the annual service has been completed³ and the heat pump registered with the Company within thirty days of the installation date⁴. Any work undertaken must be authorised by the Company and carried out by a competent service engineer.
- The internal heat exchanger of the heat pump is also covered by a two year parts and labour guarantee from the date of installation⁴. This is subject to the following:
 - The heat pump is operated correctly, in accordance with the installation and servicing instructions.
 - Proof is provided that the system has been flushed or chemically cleaned where appropriate (refer to BS 7593) and that the required quantity of a suitable corrosion inhibitor added.
 - Proof of annual servicing (including the checking of any expansion vessels and pressure relief valves) must be provided if and when requested by the Company.

IMPORTANT

Grant Engineering (UK) Limited strongly recommends that a Grant MagOne in-line magnetic filter/s (or equivalent⁵) is fitted in the heating system pipework. This should be installed and regularly serviced in accordance with the filter manufacturer's instructions.

- This guarantee does not cover breakdowns caused by incorrect installation, neglect, misuse, accident or failure to operate the heat pump in accordance with the manufacturer's installation and servicing instructions.
- The heat pump is registered with the Company within thirty days of installation. Failure to do so does not affect your statutory rights¹.
- The balance of the guarantee is transferable providing the installation is serviced prior to the dwelling's new owners taking up residence. Grant Engineering (UK) Limited must be informed of the new owner's details.
- The Company will endeavour to provide prompt service in the unlikely event of a problem occurring, but cannot be held responsible for any consequences of delay however caused.
- This guarantee applies to Grant Engineering (UK) Limited air source heat pumps purchased and installed on the UK mainland, Isle of Wight, Channel Islands and Scottish Isles only².
 Provision of in-guarantee cover elsewhere in the UK is subject to agreement with the Company.
- All claims under this guarantee must be made to the Company prior to any work being undertaken. Invoices for call out/repair work by any third party will not be accepted unless previously authorised by the Company.
- Proof of purchase and date of installation, commissioning and service documents must be provided on request.
- If a replacement heat pump is supplied under the guarantee (due
 to a manufacturing fault) the product guarantee continues from
 the installation date of the original heat pump, and not from the
 installation date of the replacement⁴.
- The replacement of a heat pump under this guarantee does not include any consequential costs.

Foot notes:

- Your statutory rights entitle you to a one year guarantee period only.
- The UK mainland consists of England, Scotland and Wales only. Please note that for the purposes of this definition, Northern Ireland, Isle of Man and Scilly Isles are not considered part of the UK mainland.
- We recommend that your air source heat pump is serviced every twelve months (even when the guarantee has expired) to prolong the lifespan and ensure it is operating safely and efficiently.
- 4. The guarantee period will commence from the date of installation, unless the installation date is more than six months from the date of purchase, in which case the guarantee period will commence six months from the date of purchase.
- As measured by gauss. The MagOne magnetic filter has a Gauss measurement of 12000.

Version 1.0

Section 15: Guarantee Page 69

Appendix A

ErP product fiche and energy label

While it is the manufacturer's responsibility to issue their products with the required energy labels, it is the installer's responsibility to issue a combination' product fiche and energy label to the end user/householder, i.e. when a heat pump and cylinder are installed together.

All 'combination' product fiches and energy labels can be downloaded from www.grantuk.com. Refer to the table below to ensure you are issuing the correct product fiche and energy label.

Hoat nump medal	Cylinder medel	Combination	
Heat pump model	Cylinder model	Product fiche	Energy label
	HPMONOA/IND200	HPID6 and HPMONOA/IND200 product fiche	HPID6 and HPMONOA/IND200 energy label
	HPMONO/IND125	HPID6 and HPMONO/IND125 product fiche	HPID6 and HPMONO/IND125 energy label
	HPMONO/IND150	HPID6 and HPMONO/IND150 product fiche	HPID6 and HPMONO/IND150 energy label
	HPMONO/IND170	HPID6 and HPMONO/IND170 product fiche	HPID6 and HPMONO/IND170 energy label
	HPMONO/IND200	HPID6 and HPMONO/IND200 product fiche	HPID6 and HPMONO/IND200 energy label
	HPMONO/IND250	HPID6 and HPMONO/IND250 product fiche	HPID6 and HPMONO/IND250 energy label
HPID6	HPMONO/IND300	HPID6 and HPMONO/IND300 product fiche	HPID6 and HPMONO/IND300 energy label
	HPMONO/IND400	HPID6 and HPMONO/IND400 product fiche	HPID6 and HPMONO/IND400 energy label
	HPDUO/IND170	HPID6 and HPDUO/IND170 product fiche	HPID6 and HPDUO/IND170 energy label
	HPDUO/IND200	HPID6 and HPDUO/IND200 product fiche	HPID6 and HPDUO/IND200 energy label
	HPDUO/IND250	HPID6 and HPDUO/IND250 product fiche	HPID6 and HPDUO/IND250 energy label
	HPDUO/IND300	HPID6 and HPDUO/IND300 product fiche	HPID6 and HPDUO/IND300 energy label
	HPDUO/IND400	HPID6 and HPDUO/IND400 product fiche	HPID6 and HPDUO/IND400 energy label
	HPMONOA/IND200	HPID10 and HPMONOA/IND200 product fiche	HPID10 and HPMONOA/IND200 energy labe
	HPMONO/IND125	HPID10 and HPMONO/IND125 product fiche	HPID10 and HPMONO/IND125 energy label
	HPMONO/IND150	HPID10 and HPMONO/IND150 product fiche	HPID10 and HPMONO/IND150 energy label
	HPMONO/IND170	HPID10 and HPMONO/IND170 product fiche	HPID10 and HPMONO/IND170 energy label
	HPMONO/IND200	HPID10 and HPMONO/IND200 product fiche	HPID10 and HPMONO/IND200 energy label
	HPMONO/IND250	HPID10 and HPMONO/IND250 product fiche	HPID10 and HPMONO/IND250 energy label
HPID10	HPMONO/IND300	HPID10 and HPMONO/IND300 product fiche	HPID10 and HPMONO/IND300 energy label
	HPMONO/IND400	HPID10 and HPMONO/IND400 product fiche	HPID10 and HPMONO/IND400 energy label
	HPDUO/IND170	HPID10 and HPDUO/IND170 product fiche	HPID10 and HPDUO/IND170 energy label
	HPDUO/IND200	HPID10 and HPDUO/IND200 product fiche	HPID10 and HPDUO/IND200 energy label
	HPDUO/IND250	HPID10 and HPDUO/IND250 product fiche	HPID10 and HPDUO/IND250 energy label
	HPDUO/IND300	HPID10 and HPDUO/IND300 product fiche	HPID10 and HPDUO/IND300 energy label
	HPDUO/IND400	HPID10 and HPDUO/IND400 product fiche	HPID10 and HPDUO/IND400 energy label
	HPMONOA/IND200	HPID16 and HPMONOA/IND200 product fiche	HPID16 and HPMONOA/IND200 energy labe
	HPMONO/IND125	HPID16 and HPMONO/IND125 product fiche	HPID16 and HPMONO/IND125 energy label
	HPMONO/IND150	HPID16 and HPMONO/IND150 product fiche	HPID16 and HPMONO/IND150 energy label
	HPMONO/IND170	HPID16 and HPMONO/IND170 product fiche	HPID16 and HPMONO/IND170 energy label
	HPMONO/IND200	HPID16 and HPMONO/IND200 product fiche	HPID16 and HPMONO/IND200 energy label
	HPMONO/IND250	HPID16 and HPMONO/IND250 product fiche	HPID16 and HPMONO/IND250 energy label
HPID16	HPMONO/IND300	HPID16 and HPMONO/IND300 product fiche	HPID16 and HPMONO/IND300 energy label
	HPMONO/IND400	HPID16 and HPMONO/IND400 product fiche	HPID16 and HPMONO/IND400 energy label
	HPDUO/IND170	HPID16 and HPDUO/IND170 product fiche	HPID16 and HPDUO/IND170 energy label
	HPDUO/IND200	HPID16 and HPDUO/IND200 product fiche	HPID16 and HPDUO/IND200 energy label
	HPDUO/IND250	HPID16 and HPDUO/IND250 product fiche	HPID16 and HPDUO/IND250 energy label
	HPDUO/IND300	HPID16 and HPDUO/IND300 product fiche	HPID16 and HPDUO/IND300 energy label
	HPDUO/IND400	HPID16 and HPDUO/IND400 product fiche	HPID16 and HPDUO/IND400 energy label

Page 70 Appendix A

Notes

Notes Page 71



GRANT ENGINEERING (UK) LIMITED

Hopton House, Hopton Industrial Estate, Devizes, Wiltshire, SN10 2EU Tel: +44 (0)1380 736920 Fax: +44 (0)1380 736991 Email: info@grantuk.com www.grantuk.com